

5/15/2014

# Community Resource Assistance Guide

Wilkes County, NC

N.C. Division of Workforce Solutions

## **Childcare**

Agency Name: **BROC Head Start**  
Address: 710 Beech Street, North Wilkesboro, NC 28659  
Phone: 336-667-7174 Fax: 336-667-5920  
Office Hours: Mon – Fri 8:30am – 4:30pm  
Contact Person: Brenda Roten  
Email: [broten@brocinc.com](mailto:broten@brocinc.com)  
Website: [www.brocinc.com](http://www.brocinc.com)  
Service(s) Offered: Federally funded program that helps low-income children, their families, and communities overcome the effects of poverty and helps prepare children to start school.

Agency Name: **Wilkes Smart Start/Wilkes Family Central**  
Address: 374 Lincoln Heights Road, Wilkesboro, NC 28697  
Phone: 336-838-0977  
Office Hours: Mon – Fri 7:30am – 5:00pm  
Contact Person: Executive Director  
Email: [info@wilkesmartstart.com](mailto:info@wilkesmartstart.com)  
Website: [www.wilkesmartstart.com](http://www.wilkesmartstart.com)  
Service(s) Offered: Finding and paying for childcare

## **Clothing**

Agency Name: **Ebenezer's Attic**  
Address: 909 Main Street, North Wilkesboro, NC 28659  
Phone: 336-838-2842  
Office Hours: M, T, TH, F 10:00am – 5:00pm  
W 9:00am – 1:00pm Sat 9:00am – 2:00pm  
Contact Person: Jean Davis, Executive Director  
Email: [egcch@pcshome.net](mailto:egcch@pcshome.net)  
Service(s) Offered: Sells clothing and household items at minimal cost

Agency Name: **Goodwill Retail Store**  
Address: 1001 Gateway Avenue, Wilkesboro, NC 28697  
Phone: 336-838-5442  
Office Hours: Mon – Sat 8:00am – 8:00pm Sun 1:00pm – 6:00pm  
Website: <http://goodwillnwno.org>  
Service(s) Offered: Sells clothing and household items at minimal cost

Agency Name: **Byrd Ridge Crisis Center**  
Address: 737 Byrd Ridge Road, North Wilkesboro, NC 28659  
(Peace Haven Baptist Church Family Life Center Building)  
Phone: 336-667-3243 (call M-F during morning hours)  
Contact Person: Rachel  
Website: <http://peacehaven.org/outreaqch.php>  
Service(s) Offered: Provides clothing assistance to those in need.

### **Education/Training**

Agency Name: **Wilkes Community College**  
Address: 1328 S. Collegiate Drive, Wilkesboro, NC 28697  
Phone: 336-838-6100  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Website: [www.wilkescc.edu](http://www.wilkescc.edu)  
Service(s) Offered: Post-secondary education, continuing education classes and seminars, career readiness certification, GED and Adult High School Diploma

Agency Name: **NC Vocational Rehabilitation**  
Address: 318 Wilkesboro Ave, Midtown Plaza, North Wilkesboro, NC 28659  
Phone: 336-667-1205  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Website: [www.ncdhhs.gov/dvrs](http://www.ncdhhs.gov/dvrs)  
Service(s) Offered: Job training and supportive services to individuals with disabilities to make it possible to return to employment.

Agency Name: **Workforce Investment Act (WIA) Program**  
Address: 310 Wilkesboro Ave, Midtown Plaza, North Wilkesboro, NC 28659  
Phone: 336-651-2540  
Office Hours: Kim Bell, Coordinator  
Email: [Kim.bell@wilkescc.edu](mailto:Kim.bell@wilkescc.edu)  
Service(s) Offered: Job training and supportive services

Agency Name: **Wilkes County Department of Social Services-Work First Program**  
Address: 304 College Street, Wilkesboro, NC 28697  
Phone: 336-651-7400  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Service(s) Offered: Offers job training and a variety of supportive services

## **Employment**

Agency Name: **NC Department of Commerce, Division of Workforce Solutions**  
Address: 103 Call Street Ext., Wilkesboro, NC 28697  
Phone: 336-838-5164  
Office Hours: Mon – Fri 8:00am – 4:30pm  
Contact Person: Anne Bowlin, Manager  
Email: [anne.bowlin@nccommerce.com](mailto:anne.bowlin@nccommerce.com)  
Website: [www.ncworks.gov](http://www.ncworks.gov)  
Service(s) Offered: search assistance, computers/internet access, fax, phone; copier at no cost to customer when used for job search-related activities

Agency Name: **ESI-ECI Employment Staffing**  
Address: 316 Wilkesboro Ave. Midtown Plaza, N. Wilkesboro, NC 28697  
Phone: 336- 838- 3219  
Office Hours: Mon – Fri 8:00am – 5:00pm (closed 12:00pm-1pm for lunch)  
Contact Person: Tracy W. Moore, Staffing Manager  
Website: [www.employmentstaffing.com](http://www.employmentstaffing.com)  
Service(s) Offered: Temporary employment

Agency Name: **Goodwill-Wilkes County Career Connections**  
Address: 1821 US Highway 421, Wilkesboro, NC 28697  
Phone: 336-667-0889  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Contact Person: Janet Carlton. Site Manager  
Email: [connections@goodwillnwc.org](mailto:connections@goodwillnwc.org)  
Website: [www.goodwill.org](http://www.goodwill.org)  
Service(s) Offered: Personalized job search assistance, computers with internet access, interview coaching, resume writing assistance, help with completing online applications, skills assessment, career counseling and job leads, skills training and basic skills classes, etc.

Agency Name: **Talent Force**  
Address: 1216 School Street, Wilkesboro, NC 28697  
Phone: 336-838-3219  
Hours: Mon-Fri 8:00am-5:00pm (closed noon-1pm for lunch)  
Contact: Tracy W. Moore, Staffing Manager  
Service(s) Offered: Temporary employment

Agency Name: **Vocational Rehabilitation**  
Address: 318 Wilkesboro Ave., Midtown Plaza, North Wilkesboro, NC 28659  
Phone: 336-667-1205 Fax: 336-667-6921  
Office Hours: Mon – Fri 8:00am – 4:30pm  
Contact Person: Angie McCormick, Counselor in Charge  
Website: [www.dvr.dhhs.state.nc.us](http://www.dvr.dhhs.state.nc.us)

Service(s) Offered: Provides services to individuals with a documented physical, mental, learning disability, or emotional impairment that affects one's ability to find and/or maintain employment.

Agency Name: **Wilkes County Job link Career Center**  
Address: 312 Wilkesboro Avenue, Midtown Plaza, North Wilkesboro, NC 28659  
Phone: 336-651-2540  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Service(s) Offered: Assistance with job search and resumes. Employment classes and resources.

### **Financial**

Agency Name: **Financial Pathways of the Piedmont**  
Address: Winston-Salem, NC  
Phone: 888-474-8015)  
Service(s) Offered: Advice on consumer credit counseling

Agency Name: **Wilkes County Department of Social Services**  
Address: 304 College, Street, Wilkesboro, NC 28697  
Phone: 336-651-7400 Fax: 336-651-7568  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Contact Person: Bill Sebastian, Director  
Service(s) Offered: Provides a variety of support services in the community including, determining eligibility for benefits such as Medicaid, Food Stamps, emergency financial assistance, daycare stipends, energy assistance and transportation

Agency Name: **Social Security Administration**  
Address: 1517 River Street, Wilkesboro, NC 28697  
Phone: 877-880-8506  
Office Hours: Mon, Tues, Thurs, Fri 9:00am – 3:00pm; Weds 9am-noon  
Website: [www.ssa.gov](http://www.ssa.gov)  
Service(s) Offered: Provides services related to new/replacement SS cards and determination of eligibility and claim filing for retirement, disability, Medicare, and SSI programs.

## **Food**

Agency Name: **Blue Ridge Opportunity Commission (BROC)**  
Address: 710 Beech Street, North Wilkesboro, NC 28659  
Phone: 336-667-7174  
Office Hours: Mon. – Fri. 8:30am – 5:00pm  
Contact Person: Dare Stromer, Executive Director  
Email: [brocds@charter.net](mailto:brocds@charter.net)  
Website: [www.brocinc.com](http://www.brocinc.com)  
Service(s) Offered: Food Assistance (one time a year)

Agency Name: **Byrd Ridge Crisis Center**  
Address: 737 Byrd Ridge Road, North Wilkesboro, NC 28659  
(Peace Haven Baptist Church Family Life Center Building)  
Phone: 336-838-5847 or 336-667-3243 (Call Tues. or Thurs. for appointment)  
Contact Person: Steve  
Website: <http://peacehaven.org/outreach.php>  
Service(s) Offered: Provides food and clothing to those in need

Agency Name: **Department of Social Services – Food and Nutrition Services**  
Address: Wilkesboro, NC 28697  
Phone: 336-651-7400  
Office Hours: Mon. – Fri. 8:30am – 5:00pm  
Contact Person: Lynne Cox, Unit Supervisor  
Service(s) Offered: Income based food assistance program.

Agency Name: **Pilgrim Baptist Church**  
Address: 493 Pilgrim Baptist Church Road, Wilkesboro, NC 28697  
Phone: 336-973-4087 or 336-927-3491  
Contact Person: Regina Harless (336-452-4077)  
Website: <http://www.pilgrimbaptist.us>  
Service(s) Offered: Assistance with food and children's clothing

Agency Name: **Samaritan's Kitchen of Wilkes**  
Address: 164 Celebration Way, North Wilkesboro, NC 28697  
Phone: 336-838-5331 or 336-838-4331  
Office Hours: Mon, Wed, Fri. 9:00am – 1:00pm Thurs. and Fri 9:00am-12:00pm  
Contact Person: Julie Smith  
Email: [info@scmofwilkes.org](mailto:info@scmofwilkes.org)  
Website: [www.scmofwilkes.org](http://www.scmofwilkes.org)  
Service(s) Offered: Food assistance

Agency Name: **Wilkes Cares Food Pantry**  
Address: 509 Cherry Street, North Wilkesboro, NC 28659  
Phone:  
Office Hours: 1<sup>st</sup>, 3<sup>rd</sup> and 5<sup>th</sup> Saturdays  
Contact Person: Phil Marshall, Site Manager  
Service(s) Offered: Food assistance

Agency Name: **Wilkes County Health Department – WIC Program**  
Address: 306 Collegiate Street, Wilkesboro, NC 28697  
Phone: 336-651-7450  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Contact Person: Beth Lovette  
Email: [blovette@wilkescounty.net](mailto:blovette@wilkescounty.net)  
Website: <http://wilkeshealth.com>  
Service(s) Offered: Child Health Services. Food assistance for children and expecting mothers – income based program.

Agency Name: **Wilkes Ministry of Hope**  
Address: 514 Elkin Highway, North Wilkesboro, NC 28659  
Phone: 336-903-1414  
Contact Person: John Triplett/ Violet Francis  
Hours: Mon, Tues, Thurs 9am-2pm  
Service(s) Offered: Food assistance.

### **Home Health**

Agency Name: **Bayada Home Health Care**  
Address: 46 Boone Trail, Suite B, North Wilkesboro, NC 28659  
Phone: 336-651-8833 or 1-888-422-9232  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Contact Person: Laura Hubbard  
Website: [www.bayada.com](http://www.bayada.com)  
Service(s) Offered: Provider of clinical and assistive care services at home for children/adults

Agency Name: **Home Instead Senior Care**  
Address: 315 C Street, North Wilkesboro, NC 28659  
Phone: 336-838-4040  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Contact Person: Michael Goodman - Owner  
Website: [www.homeinstead.com](http://www.homeinstead.com)  
Service(s) Offered: Home Health care personal care services.

## **Legal Aid**

Agency Name: **Legal Aid of NC**  
Address: 102 West Third Street, Suite 460, Liberty Plaza, Winston-Salem, NC  
27101  
Phone: 1-866-219-5262 or 1-336-725-9162  
Office Hours: Mon. – Fri. 9:00am – 5:00pm  
Website: [www.legalaidnc.org](http://www.legalaidnc.org)  
Service(s) Offered: Legal assistance in civil matters (non-criminal) to residents of Wilkes and  
8 other counties in western NC.

Agency Name: **Wilkes County Clerk of Court**  
Address: 500 Courthouse Drive, Wilkesboro, NC 28697  
Phone: 336-651-4400  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Contact Person: Janet Handy  
Website: [www.nccourts.org](http://www.nccourts.org)  
Service(s) Offered: Provides copies of criminal records checks and resources for other legal  
matters.

Agency Name: **Wilkes County sheriff's Department**  
Address: 201 Curtis Bridge Road, Wilkesboro, NC 28697  
Phone: 336-903-7600 Fax: 336-903-7606  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Website: [www.wilkescountysheriff.net](http://www.wilkescountysheriff.net)  
Service(s) Offered: Provides assistance with legal issues

## **Local/County Government**

Agency Name: **Wilkes County Government**  
Address: 110 North Street, Wilkesboro, NC 28697  
Phone: 336-651-7300  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Contact Person: John Yates, County Manager  
Website: [www.wilkescounty.net](http://www.wilkescounty.net)

Agency Name: **Town of North Wilkesboro**  
Address: 832 Main Street, North Wilkesboro, NC 28659  
Phone: 336-667-7129  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Contact Person: Larry South, Town Manager  
Email: [townhall@north-wilkesboro.com](mailto:townhall@north-wilkesboro.com)  
Website: [www.north-wilkesboro.com](http://www.north-wilkesboro.com)



Agency Name: **Town of Wilkesboro**  
Address: 203 West Main Street, Wilkesboro, NC 28697  
Phone: 336-838-3951  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Contact Person: Ken Noland, Town Manager  
Website: [www.wilkesboronorthcarolina.com](http://www.wilkesboronorthcarolina.com)

Agency Name: **Town of Ronda**  
Address: 123 Chatham St., Ronda, NC 28670  
Phone: 336-835-2061  
Office Hours: Mon – Fri 9:00am – 5:00pm  
Contact Person: John Yates, County Manager  
Email: [townofronda@gmail.com](mailto:townofronda@gmail.com)  
Website: [www.wilkescounty.net](http://www.wilkescounty.net)

### **Medical Care**

Agency Name: **Boomer Medical Center**  
Address: 156 Boomer Community Center Road, Boomer, NC 28606  
Phone: 336-921-2273  
Office Hours: M-F; 8a-5p; closed noon to 1pm for lunch  
Contact Person: Staff  
Service(s) Offered: Provides public medical care on a sliding fee scale based on income Does not treat severe medical conditions.

Agency Name: **Wilkes Regional Medical Center**  
Address: 710 Beech Street, North Wilkesboro, NC 28659  
Phone: 336-651-8100  
Website: [www.wilkesregional.org](http://www.wilkesregional.org)  
Service(s) Offered: Comprehensive Health Services

Agency Name: **Care Connection Pharmacy-Wilkes Regional Medical Center**  
Address: 1370 West D Street, Suite 105, North Wilkesboro, NC 28659  
Phone: 336-667-3259 or 336-667-2273  
Office Hours: Mon, Weds, Fri 8:30am – 12:30pm  
Contact Person: Sarah Fesperman  
Email: [careconnect@brocinc.com](mailto:careconnect@brocinc.com)  
Website: [www.wilkesregional.com](http://www.wilkesregional.com)  
Service(s) Offered: Financial assistance with medication. Income based program. Applications completed at Care Connection.

Agency Name: **Wilkes County Department of Social Services – Medicaid**  
Address: 304 College Street, Wilkesboro, NC 28697  
Phone: 336-651-7400 Fax: 336-651-7578  
Office Hours: Mon. – Fri. 8:30am – 5:00pm  
Contact Person: Carol Byers, Program Supervisor

Email: [carol.byers@ncmail.net](mailto:carol.byers@ncmail.net)  
Website: [www.wilkeshealth.com](http://www.wilkeshealth.com)  
Service(s) Offered: Assistance with medical expenses

Agency Name: **Wilkes Public Health Dental Clinic**  
Address: 1915 West Park Drive, #104, North Wilkesboro, NC 28659  
Phone: 336-903-9399 (children) or 336-903-7300 (adult)  
Office Hours: Mon. – Fri. 7:30-12:30 1:30-5:30  
Website: <http://www.wilkespublicdentalclinic.com>  
Service(s) Offered: Provides public dental care on a sliding fee scale based on income. Call for application or eligibility information.

Agency Name: **Wilkes County Health Department**  
Address: 306 College Street, Wilkesboro, NC 28697  
Phone: 336-651-7450 FAX: 336-651-7389  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Contact Person: Beth Lovette  
Email: [blovette@wilkescounty.net](mailto:blovette@wilkescounty.net)  
Website: <http://wilkeshealth.com>  
Service(s) Offered: Provides public medical care on a sliding fee scale based on income. Does not treat severe medical conditions.

Agency Name: **Foothills Free Medical Clinic**  
Address: Old Union Elementary School, Boone Trail, North Wilkesboro, NC 28659  
Phone: 336-838-1440  
Office Hours: 2<sup>nd</sup> Saturday of each month from 8am-2pm  
Contact Person: Billie Brown  
Email: [bille@celebrationlive.com](mailto:bille@celebrationlive.com)  
Website: <http://www.celebrationlive.com/>  
Service(s) Offered: First come, first serve basis Health Services – Medications, chiropractic services, massage therapy, other medical services.

### **Mental Health**

Agency Name: **DayMark Recovery Services**  
Address: 1400 Willow Lane, West Park C61-2, North Wilkesboro, NC 28659  
Phone: 1-800-849-6127 or 336-667-5151  
Website: [www.daymarkrecovery.org](http://www.daymarkrecovery.org)  
Service(s) Offered: Coordinate high quality prevention, treatment and support services for individuals and families with developmental disabilities, mental health or substance abuse needs.

Agency Name: **Pastoral Care and Counseling of Wilkes, Inc.**  
Address: 204 Jefferson Street, Suite 106, North Wilkesboro, NC 28659  
Phone: 336-838-1644  
Contact Person: Wayne Wilson, Executive Director

Website: <http://www.CareNetWesternRegion.com>  
Service(s) Offered: Counseling and psychotherapy services for individuals, couples, families and groups.

Agency Name: **Blue Skies Hypnosis Center**  
Address: 305 S. Cherry Street, Wilkesboro, NC 28697  
Phone: 336-566-7855  
Contact Person: Charlie Silva, BA, MS, BCH  
Email: [blueskieshypnosiscenter@gmail.com](mailto:blueskieshypnosiscenter@gmail.com)  
Website: [www.blueskieshypnosiscenter.com](http://www.blueskieshypnosiscenter.com)  
Service(s) Offered: Hypnosis services to help with stress reduction, stop smoking, lose weight, and relieve anxiety, increase self-confidence.

### **Miscellaneous (Other Services)**

Agency Name: **S.A.F.E. (Shelter Aid for Families in Emergencies)**  
Address: PO Box 445, Wilkesboro, NC 28697  
Phone: 336-838-9169 or 336-838-7233 (crisis line – 24/7)  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Website: [www.safewilkes.org](http://www.safewilkes.org)  
Service(s) Offered: Safety and comprehensive intervention services to victims and survivors of domestic violence and sexual assault (includes shelter home, 24-hour crisis line, counseling, court advocacy, support groups and emergency assistance).

Agency Name: **Care Connection**  
Address: 710 Beech Street, North Wilkesboro, NC 28659  
Phone: 336-667-2273  
Office Hours: Mon. – Fri. 8:30am – 12:30pm  
Contact Person: Karen McNeil  
Email: [careconnect@brocinc.com](mailto:careconnect@brocinc.com)  
Website: [www.brocinc.com](http://www.brocinc.com)  
Service(s) Offered: Service assistance that helps individuals find agencies and programs within their area that can help them with their needs (Application site for Care Connection Pharmacy).

Agency Name: **Our House**  
Address: 203 E Main Street, Wilkesboro, NC 28697  
Phone: 336-667-5555  
Office Hours: M, T, Th, Fr 8:30 – 5 Wed. 1-5  
Contact Person: John Mullins/ Director  
Service(s) Offered: Prevention of child abuse. Visitation with children offered on site (court ordered through DSS). Assistance with children's clothing, coats, diapers and parenting education.

Agency Name: **Wilkes County Public Library**  
Address: 215 Tenth Street, North Wilkesboro, NC 28659  
Phone: 336-838-2818  
Office Hours: Mon-Thurs, 9am--7pm; Friday and Saturday, 9am-5pm  
Contact Person: Jennifer Murray  
Website: <http://www.wilkeslibrary.com>  
Service(s) Offered: Computers with internet access. Books, DVDs and job search assistance.

Agency Name: **Wilkes Family Central**  
Address: 374 Lincoln Heights Road, Wilkesboro, NC 28659  
Phone: 336-838-0977  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Contact Person: Deborah Britton / Mary Jolly (Child Care Director)  
Service(s) Offered: Variety of services for families and children including educational and supportive.

Agency Name: **Wilkes Pregnancy Care Center**  
Address: 1224 School Street, Wilkesboro, NC 28697  
Phone: 336-838-9272  
Office Hours: MWF 10:00am – 3:00pm, TTH 10:00am-6:00pm  
Contact Person: Mary Kilby  
Email: [marykilby@embarqmail.com](mailto:marykilby@embarqmail.com)  
Website: <http://wilkespcc.com>  
Service(s) Offered: A Christian ministry providing alternatives to abortion, promoting sexual integrity, and offering post abortion recovery support. We serve Wilkes and surrounding counties. **All services are free and confidential.**

Agency Name: **DMV - Wilkes County**  
Address: 1230 School Street, Wilkesboro, NC 28697  
Phone: 336-838-4725  
Office Hours: Mon - Fri 8am – 5pm  
Website: [www.ncdot.org/dmv](http://www.ncdot.org/dmv)  
Service(s) Offered: Provides information and services related to identification, driver's license eligibility.

Agency Name: **United Way of Wilkes County**  
Address: One United Way Building, 910 C Street, North Wilkesboro, NC 28659  
Phone: 336-651-7800 Fax: 336-651-7807  
Office Hours: Mon– Fri; 8am – 5pm  
Website: [www.uwwilkes.org](http://www.uwwilkes.org)  
Service(s) Offered: Provides family ad financial assistance through local and state resources.

Agency Name: **Veterans Services – Wilkesboro Office**  
Address: 108 North Street, Wilkesboro, NC 28697  
Phone: 336-651-7327  
Office Hours: M – F; 8:30am – 5pm (closed 11:30 – 12:30 for lunch)  
Website: [www.doa.nc.gov/vets](http://www.doa.nc.gov/vets)  
Service(s) Offered: Provides medical and mental health services, prescriptions, hearing aids, entitlements, benefits and other information for veterans.

### **Rent/Utility/Housing**

Agency Name: **Blue Ridge Opportunity Commission (BROC)**  
Address: 710 Beech Street, Wilkesboro, NC 28659  
Phone: 336-667-7174  
Office Hours: Mon. – Fri. 8:30am – 5:00pm  
Contact Person: Dare Stromer  
Email: [brocds@charter.net](mailto:brocds@charter.net)  
Website: <http://brocinc.com>  
Service(s) Offered: Fuel, rent, electricity assistance (one time a year), weatherization projects.

Agency Name: **Catherine H. Barber Memorial Homeless Shelter**  
Address: 86 Sparta Road, North Wilkesboro, NC 28659  
Phone: 336-838-7120 or 336-667-7174  
Office Hours: 6:30pm – 6:30am  
Contact Person: Mary Smith / Bud Smith  
Email: [mbsmith@brocinc.com](mailto:mbsmith@brocinc.com)  
Service(s) Offered: Provides overnight emergency/temporary shelter, a place to launder clothing and bathing facilities for the homeless.

Agency Name: **North Carolina Housing Finance Agency**  
Address: c/o Wilkes County JobLink Center 310 Wilkesboro Ave., Wilkesboro, NC 28697  
Phone: 888-623-8631/336-651-2540  
Office Hours: Mon – Thurs 8:00am – 5:00pm  
Contact Person: Jim Falco  
Website: [www.NCForeclosurePrevention.gov](http://www.NCForeclosurePrevention.gov) and <http://www.nchfa.com>  
Service(s) Offered: NC Foreclosure Prevention Fund

Agency Name: **Northwestern Regional Housing Authority**  
Address: 1201 Industrial Park Road, Wilkesboro, NC 28697  
Phone: 336-667-8979 828-264-6683  
Office Hours: Mon. – Fri. 8:30am – 5:00pm  
Contact Person: Vanessa Church  
Email: [vcchurch@nwrha.com](mailto:vcchurch@nwrha.com)  
Website: <http://www.nwrha.com>

Service(s) Offered: Provides housing assistance to low income families. Rent amount is income based.

Agency Name: **North Wilkesboro Housing Authority**  
Address: 101 Hickory Street, North Wilkesboro, NC 28659  
Phone: 336-667-3203 Fax: 336-838-5138  
Office Hours: Mon – Fri 8:00am – 5:00pm  
Service(s) Offered: Provides housing assistance to low income families. Rent amount is income based.

Agency Name: **Salvation Army**  
Address: 910 C Street, North Wilkesboro, NC 28697  
Phone: 336-838-1145  
Office Hours: Mon. – Thurs. 9:00am-4:00pm  
Contact Person: Edith Miles  
Website: <http://www.salvationarmyusa.org>  
Service(s) Offered: Rent and Power Assistance – Mon.-Thurs. 9:00am-4:00pm

Agency Name: **Hospitality House**  
Address: 338 Brook Hollow Road, Boone, NC 28697  
Phone: 828-264-1237  
Contact Person: Tina Krause, Director of Services  
Website: [www.hospitalityhouseofboone.org](http://www.hospitalityhouseofboone.org)  
Service(s) Offered: A non-profit crisis intervention agency that provides shelter and services to the homeless, operates the community soup kitchen and administers We can serving Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes and Yancey counties.

### **Transportation**

Agency Name: **Wilkes Transportation Authority**  
Address: 1010 Spring Street, Wilkesboro, NC 28697  
Phone: 336-838-1272  
Office Hours: Mon. – Fri. 8:30am – 5:00pm  
Service Hours: Mon. – Fri. 6:00am – 6:00pm  
Website: <http://wta1.org>  
Service(s) Offered: Provides safe, reliable, and courteous public transportation that addresses the needs of the residents and visitors of Wilkes County.