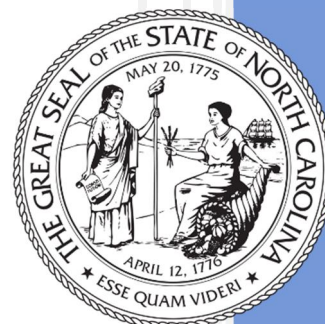


COMMUNITY RESOURCE ASSISTANCE GUIDE

Wake, NC

North Carolina Division of Workforce Solutions



7/26/2017

COMMUNITY RESOURCE ASSISTANCE GUIDE

Wake, NC

Childcare/Youth Services

Agency Name: NC Childcare Network
Address: 319 Chapanoke Road, Suite 120, Raleigh, N. C. 27603
2201 Mail Service Center Raleigh, N. C. 27699-2201
Phone: (800) 859-0829
Website: <http://www.ncchildcare.net>
Service(s) Offered: Regulates the health, safety, and well-being of children in out-of-home care; Provides support and quality control services to child care providers

Agency Name: NCWorks Career Center Youth and Young Adult
Address: 1649 Old Louisburg Road, Raleigh NC 27604
Phone: 919-758-8453
Website: <http://capitalareanetworks.com/centers/>
Service(s) Offered: Brand new and just for the younger generation! The job market is extremely competitive and may seem impossible to navigate, especially when you're not even sure where to start. Let us help. Our staff specializes in helping teens and twenty-somethings overcome setbacks, find careers that fit individual personalities, and start participants down the road of a solid career path.

Agency Name: Wake County Smart Start
Address: 1121 Situs Court Raleigh NC, 27606
Phone: (919) 851-9550
Website: www.wakesmartstart.org
Service(s) Offered: Project Enlightenment for parent education and family support for the enhancement of child development through parent education. More at 4 Program prepares 4 year olds not enrolled in preschool for success in school.

Agency Name: Wake County Child Care Subsidy Program
Address: 220 Swinburne St. Raleigh NC 27610
Phone: 919-212-7000
Website: <http://www.wakegov.com/humanservices/social/pages/ccs.aspx>
Service(s) Offered: The Wake County Child Care Subsidy Program provides financial assistance to parents for their child care needs.

The child care subsidy is based on an assessment of need, income and family size.

Clothing

Agency Name: **Dorcas Ministries**
Address: 187 High House Road, Cary NC
Phone: 919-469-9861
Website: www.dorcas-cary.org/
Service(s) Offered: The *Dorcas* Crisis Ministry exists to serve local residents who find themselves in a temporary financial crisis, using proceeds from the *Dorcas* Thrift Shop. Browse our large stock of items for the home and family, all at affordable prices.

Agency Name: **Catholic Parish Outreach**
Address: 2013 N. Raleigh Blvd., Raleigh NC 27604
Phone: (919) 873-0245
Website: www.cporaleigh.org
Service(s) Offered: Monday through Saturday, 10:00am-1:00pm. Referral required. SS Card required for all family members receiving assistance. Clothing for children (up to children's size 4); maternity clothing for expectant mothers. Limited supply of baby items.

Agency Name: **Dress for Success**
Address: 1812 Tillery Pl Suite 105, Raleigh, NC 27604
Phone: 919-286-2128
Website: <https://trianglenc.dressforsuccess.org/>
Service(s) Offered: Dress for Success Triangle serves under-employed and unemployed women in the Triangle by providing a network of support, professional attire and development tools to help women thrive in work and in life.

Agency Name: **First Baptist Church**
Address: 99 North Salisbury Street, Raleigh, NC 27601
Phone: (919) 832-4485
Website: www.fbcraleigh.org
Service(s) Offered: Clothing for men, women and children. Some type of ID required such as social security card or driver license. Wednesday 10:00am- 11:30am; Thursday 1:00pm- 2:30pm.

Agency Name: **Helping Hand Mission**
Address: 623 Rock Quarry Road, Raleigh, NC 27610
Phone: (919) 829-8048
Website: n/a
Service(s) Offered: Monday through Friday 11:00 a.m. – 2:00 p.m. Referral required. Two changes of clothing provided. Furniture discounted with referral. Price set by establishment.

Agency Name: **Junior League of Raleigh: Bargain Box**
Address: 401 Woodburn Ave, Raleigh NC 27605
Phone: 919-833-7587
Website: <https://www.jlraleigh.org/fundraising/bargain-box/shop-at-the-bargain-box/>
Service(s) Offered: The Junior League of Raleigh’s Bargain Box sells high-quality, gently used clothing, accessories and household items provided by Junior League of Raleigh members and community donors

Agency Name: **Life Care Pregnancy Center**
Address: 1001 Navaho Drive, Suite 101, Raleigh, NC 27609
Phone: (919) 873-2442
Website: www.pregnancylifecare.org
Service(s) Offered: Appointment required. Clothes for expecting mothers, babies up to 12 months and baby items for participants in the Life Skills Program. Also provides parenting skills, budgeting skills and pregnancy tests by appointment .

Agency Name: **Salvation Army**
Address: 1863 Capital Blvd, Raleigh, NC 27604
Phone: (919) 834-6733
Website: <https://www.salvationarmycarolinas.org/wakecounty>
Service(s) Offered: Clothing for men, woman and children. Appointments for clothing are made each Monday morning for Friday of the same week. Must bring a Social Security card for each member of the family needing clothes and a NC ID, Homeless ID or Prison ID of the person shopping at the clothing closet. Each family member may receive up to 10 items of clothing per visit. Participants may come every 3 months.

Education/Training

Agency Name: Good Work
Address: P.O. Box 6013, Raleigh NC 27628
Phone: (919) 682-8473
Website: www.goodwork.org
Service(s) Offered: Participants increase understanding of household economics, finances, asset development, entrepreneurship, business and organizational development and stewardship and sustainability.

Agency Name: Haven House Services
Address: 706 Hillsborough St., Raleigh, NC 27603
Phone: (919) 833-3312
Website: <http://www.havenhousenc.org/>
Service(s) Offered: Structured day program for middle school student who are short-term suspended from Wake County Public School. Referral needed from school principal or juvenile court. GED online program for completion of high school diploma. Project Ready for ages 16 to 21 for independent living.

Agency Name: Motherhead, Inc.
Address: 3803-B Computer Drive, #204, Raleigh NC 27609
Phone: 919.781.2088
Website: <http://www.motherhead.org/>
Service(s) Offered: Motherhead, Inc. is a nationally acclaimed private, non-profit organization that helps adults and children learn to use the power of language to discover more about themselves, their families, and their communities.

Agency Name: Raleigh Rescue Mission
Address: 214 E. Hargett St., Raleigh, NC 27601
Phone: (919) 828-9014
Website: <https://www.raleighrescue.org/>
Service(s) Offered: GED and Adult Basic Education Mon-Thurs 2pm-4pm. Computer skills, money management, life skills and ESL classes as needed.

Agency Name: Step-Up Ministry
Address: 1701 Oberlin Road, Raleigh, NC 27608
Phone: (919) 781-0156

Website: <http://www.stepupministry.org/>
Service(s) Offered: StepUp offers participants a year-long, phased, incentive driven program leading to safe, affordable housing and a stable, life-sustaining job.

Agency Name: **Wake Tech GED/Adult Basic Education/English as a Second Language**

Address: 3200 Bush Street, Raleigh NC 27609

Phone: 919-334-1500

Website: <http://www.waketech.edu/programs-courses/non-credit/strengthen-basic-skills>

Service(s) Offered: Beltline Education Center (BEC) is the hub of operations for Wake Tech's Workforce Continuing Education Division. It houses Wake Tech's College & Career Readiness programs: the High School Equivalency Preparation (GED® and HiSET® tests), Adult High School, English as a Second Language (ESL), and Adult Basic Education, including TOPS, which serves adults with intellectual disabilities

Agency Name: **Wake Tech Adult Education Center**

Address: 3200 Bush Street, Raleigh NC 27609

Phone: 919-334-1500

Website: <http://www.waketech.edu/about-wake-tech/locations/beltline-education-center/programs-study>

Service(s) Offered: Beltline Education Center (BEC) is the hub of operations for Wake Tech's Workforce Continuing Education Division. It houses Wake Tech's College & Career Readiness programs and Adult Basic Education. The Beltline Education Center is home to Wake Tech's Advanced Manufacturing Center, with a customized training space for Wake County businesses and individuals. A School of Cosmetology offers a streamlined, non-degree alternative for cosmetology training and certification and an on-site salon, staffed by students and open to the public.

Employment

Agency Name: **NCWorks Career Center**

Address: 1830-B Tillery Place Raleigh NC 27604

Phone: 919-715-0111
Website: <http://capitalareancworks.com/centers/>
Service(s) Offered: Whether you are finding a job for the first time or you're an experienced professional looking for a career change, we can help. And regardless of your business size, we know the labor market and will partner with you in order to build the workforce you need to drive business success.

Agency Name: NCWorks Career Center
Address: 220 Swinburne Avenue Raleigh NC 27610
Phone: 919-250-3770
Website: <http://capitalareancworks.com/centers/>
Service(s) Offered: Whether you are finding a job for the first time or you're an experienced professional looking for a career change, we can help. And regardless of your business size, we know the labor market and will partner with you in order to build the workforce you need to drive business success.

Agency Name: NCWorks Career Center
Address: 742-F East Chatham Street, Cary NC 27511
Phone: 919-469-1406
Website: <http://capitalareancworks.com/centers/>
Service(s) Offered: Whether you are finding a job for the first time or you're an experienced professional looking for a career change, we can help. And regardless of your business size, we know the labor market and will partner with you in order to build the workforce you need to drive business success.

Agency Name: NCWorks Career Center
Address: 350 E. Holding Ave, Wake Forest NC 27587
Phone: 919-562-6363
Website: <http://capitalareancworks.com/centers/>
Service(s) Offered: Whether you are finding a job for the first time or you're an experienced professional looking for a career change, we can help. And regardless of your business size, we know the labor market and will partner with you in order to build the workforce you need to drive business success.

Agency Name: NCWorks Career Center
Address: 130 N. Judd Parkway NE, Fuquay-Varina, NC 27526

Phone: 919-557-1121
Website: <http://capitalareancworks.com/centers/>
Service(s) Offered: Whether you are finding a job for the first time or you're an experienced professional looking for a career change, we can help. And regardless of your business size, we know the labor market and will partner with you in order to build the workforce you need to drive business success.

Agency Name: NCWorks Career Center
Address: 1001 Dogwood Drive, Zebulon NC 27597
Phone: 919-404-3900
Website: <http://capitalareancworks.com/centers/>
Service(s) Offered: Whether you are finding a job for the first time or you're an experienced professional looking for a career change, we can help. And regardless of your business size, we know the labor market and will partner with you in order to build the workforce you need to drive business success.

Agency Name: NCWorks Career Center Youth and Young Adult
Address: 1649 Old Louisburg Road, Raleigh NC 27604
Phone: 919-758-8453
Website: <http://capitalareancworks.com/centers/>
Service(s) Offered: Brand new and just for the younger generation! The job market is extremely competitive and may seem impossible to navigate, especially when you're not even sure where to start. Let us help. Our staff specializes in helping teens and twenty-somethings overcome setbacks, find careers that fit individual personalities, and start participants down the road of a solid career path.

Agency Name: Vocational Rehabilitation
Address: 4900 Waters Edge Drive, Raleigh NC 27605
Phone: 919-859-8301
Website: <http://www.ncdhhs.gov/divisions/dvrs>
Service(s) Offered: The Division of Vocational Rehabilitation Services provides counseling, training, education, transportation, job placement, assistive technology and other support services to people with disabilities.

Agency Name: Community Success Initiative
Address: 1830-B Tillery Place Raleigh NC 27604
Phone: 919-715-0111 x216

Website: <https://www.communitysuccess.org/>
Service(s) Offered: Community Success Initiative (CSI) was founded as a non-profit corporation in May 2004 with a vision to work with men and women who are transitioning from prison and jail, or who otherwise find themselves entangled in the criminal justice system.

Financial Assistance

Agency Name: **Family Promise of Wake County**
Address: 903 Method Rd, Raleigh, NC 27606
Phone: (919) 832-2064
Website: <http://www.familypromisewake.org/>
Service(s) Offered: Transforming the lives of families experiencing temporary homelessness by helping them find support services and safe, affordable, permanent housing in our community.

Agency Name: **Lifeline & Link-up (NC Utilities Commission)**
Address: Raleigh NC
Phone: Assurance Wireless.888-359-4205
Safe Link Wireless 800-977-3768
Website: www.usac.org
Service(s) Offered: Low income individuals receiving SSI, Food Stamps, Medicaid, WorkFirst or housing assistance can apply for discounts for basic telephone service..

Agency Name: **Latino Community Credit Union**
Address: 1420 Hardimont Rd., Raleigh, NC 27609
Phone: (919) 855-9696
Website: <http://www.cooperativalatina.org>
Service(s) Offered: Banking services for members. Costs \$10.00 to open an account and a \$20.00 once in a lifetime family membership fee for other services. Membership includes access to help with financial problems, financial education and credit counseling. Valid picture ID required to open an account

Agency Name: **Triangle Family Services**
Address: 3937 Western Blvd., Raleigh, N. C. 27603
Phone: (919) 821-0790
Website: <http://www.tfsnc.org>
Service(s) Offered: Offers Consumer Credit Counseling Services (CCCS). Provides debt management services to families and individuals, as well as financial literacy education

seminars, focusing on such topics as home budgeting and financial management, first-time home buying, avoiding identity theft, reducing consumer debt, and avoiding predatory lending schemes.

Agency Name: Wake County Human Services
Address: 220 Swinburne Road, Raleigh, NC 27610
Phone: (919)212-7000
Website: www.wakegov.com/humanservices
Service(s) Offered: Service Intake social workers will work with individuals on a variety of issues including budget counseling. Supported Housing Program provides daily housing counseling and budget assistance Monday through Friday at 4pm-5pm in Swinburne Bldg. Sign in at the Information desk in the atrium.

Agency Name: W.E.B. Dubois Community Dev. Corporation
Address: 150 A White Str., Wake Forest 27588
Phone: (919) 556-0709, ext. 124 or 156
Website: www.duboiscdc.org
Service(s) Offered: Family Self Sufficiency Program offers money management class, credit repair, and support services such as assistance with school, work, childcare, limited financial assistance and counseling. Must be income eligible and complete application process.

Agency Name: The Collaborative (Points of Light Foundation)
Address: 1830-B Tillery Place, Raleigh NC 27604
Phone: 919-715-0111 X232
Website: www.cultureofsavings.org
Service(s) Offered: Helping individuals and families build financial skills.

Food/Nutrition Assistance

Agency Name: Brooks Avenue Church of Christ
Address: 700 Brooks Avenue, Raleigh, NC 27607
Phone: (919) 821-2400
Website: www.brooks.org
Service(s) Offered: Food Pantry every 2nd and 4th Saturday of each month, 9:00 a.m. - 12:00 noon. ID required. No referral required.

Agency Name: Shepherd's Table Soup Kitchen

Address: 125 Hillsborough Street, Raleigh, NC 27603-1762
Phone: (919) 831-2010
Website: www.shepherds-table.org
Service(s) Offered: The Shepherd's Table serves a nourishing hot mid-day meal to anyone who walks through their doors - no questions asked.

Agency Name: **Wake County Human Services**
Address: 220 Swinburne Road, Raleigh, NC 27610
Phone: (919)212-7000
Website: www.wakegov.com/humanservices
Service(s) Offered: The Food Assistance program helps low income people to buy the food they need for good health. This program helps people purchase food in addition to what they are already buying in the grocery store. Clients will need to bring all the following items with you: *Picture Identification, *Social Security Card, *Proof of rent/mortgage and utilities, *verification of last month's rent, *verification of any bank accounts.

Agency Name: **Urban League of Wake County**
Address: 1390 Capital Blvd. Raleigh NC 27603
Phone: (919) 836-1642
Website: <https://www.urbanmin.org/>
Service(s) Offered: Our Mission is to engage our community to serve and advocate on behalf of those affected by poverty by providing food and nutrition, by promoting health and wellness, and by laying the foundations of home.

Handicapped/Disabled Services

Agency Name: **Vocational Rehabilitation**
Address: 4900 Waters Edge Drive, Raleigh NC 27605
Phone: 919-859-8301
Website: <http://www.ncdhhs.gov/divisions/dvrs>
Service(s) Offered: The Division of Vocational Rehabilitation Services provides counseling, training, education, transportation, job placement, assistive technology and other support services to people with disabilities.

Agency Name: **Wake County Human Services**
Address: 220 Snow Avenue, Raleigh, NC 27603
Phone: Cornerstone 919- 508-0777
Community Outreach Referral Line 919-508-0770
Website: www.wakegov.com/humanservices

Service(s) Offered: Outreach and engagement, psychiatric services, and intensive case management services offered to homeless individuals with severe and persistent mental illness and/or substance abuse problems.

Housing/Home Ownership

Agency Name: Centre for Homeownership
Address: 1830-B Tillery Place, Raleigh NC 27604
Phone: 919-715-0111 x205
Website: www.homeownershipcentre-ed.org
Service(s) Offered: Assistance to North Carolina homeowners who are struggling to pay their mortgage due to job loss or other temporary financial hardship. If your goal is to obtain employment that will allow you to keep your home,

Agency Name: Family Promise of Wake County
Address: 903 Method Rd, Raleigh, NC 27606
Phone: (919) 832-2064
Website: <http://www.familypromisewake.org/>
Service(s) Offered: Transforming the lives of families experiencing temporary homelessness by helping them find support services and safe, affordable, permanent housing in our community.

Agency Name: Raleigh Housing Authority
Address: 900 Haynes Street, Raleigh, NC 27604
Phone: 919-831-6620
Website: www.rhaonline.com
Service(s) Offered: Public Housing and Housing Choice Vouchers, Scattered Sites housing.

Agency Name: The Womans Center of Wake County
Address: 128 E. Hargett Street, Suite 10, Raleigh NC 27601
Phone: (919) 829-3711
Website: www.wcwc.org/
Service(s) Offered: The Womens's Center provides an array of service for low-income and homeless women and children. Including services such as legal, advocacy, health, counseling and many more.

Legal Aid

Agency Name: Legal Services of North Carolina
Address: 224 S. Dawson Street, Raleigh, NC 27601
Phone: 919-856-2564
Website: www.legalaidnc.org
Service(s) Offered: Provides free legal advice and assistance for low income individuals in civil matters related to fair housing, mental disability benefits, prison issues, and justice issues.

Agency Name: Carolina Dispute Settlement Services
Address: 2300 Rexwood Dr #120, Raleigh 27607
Phone: 919-755-4646
Website: www.notrials.com/fileityourself
Service(s) Offered: Providing mediation services for Child custody and visitation issues, small claims, community services, and district criminal court. Sliding scale costs based on income. Court fees and processing fees apply. File it yourself clinic open on Thursdays 9am-3pm. Call for appointment.

Medical Care

Agency Name: Wake County Human Services- Public Health
Address: 10 Sunnybrook Rd., Raleigh, NC 27610
Phone: 919-212-7000
Website: www.wakegov.com/humanservices
Service(s) Offered: Monday through Friday, 8:15 a.m. - 5:15 p.m. Call for appointments for all types of health care needs including education, immunizations and treatment. Financial assistance for those needing eye exams and glasses.

Agency Name: Home Care Assistance
Address: 6512 Six Forks Rd., Ste. 205 Raleigh NC
Phone: (919) 844-9898
Website: www.homecareraleighnc.com
Service(s) Offered: Service provides in home health care assistance to those with medical needs.

Agency Name: Mariam Clinic
Address: 3126 Blue Ridge Rd., Raleigh 27612
Phone: 919-824-4672
Website: www.mariamclinic.org

Service(s) Offered: Free for those who meet income eligibility. Must be age 18 or over.

Starting a Small Business

Agency Name: North Carolina Small Bus. Development Fund
Address: 3128 Highwoods Blvd, Suite 170 Raleigh, NC 27604
Phone: (919) 803-1437
Website: <https://carolinasmallbusiness.org/contact/>
Service(s) Offered: To foster economic development in underserved communities by providing capital, business services, and policy research to support small businesses.

Agency Name: Business Link NC
Address: Raleigh NC
Phone: 800-228-8443
Website: <https://edpnc.com/start-or-grow-a-business/start-a-business/>
Service(s) Offered: Business Link North Carolina (BLNC) is a free service for anyone seeking to start a small business in North Carolina. Working in partnership with the N.C. Department of Commerce, we offer one-on-one phone consultations to people interested in starting a business, small business owners in need of general support, and small-business entrepreneurs interested in moving to North Carolina.

Transportation

Agency Name: Capital Area Transit (CAT)
Address: 1430 & 214 S. Blount St., Raleigh 27603
Phone: 919-828-7228
Website: www.cattransit.com
Service(s) Offered: Public Transportation with pick-ups and stops throughout the county. Call for information and schedule.

Agency Name: Triangle Transit Authority (TTA)
Address: 4600 Emperor Blvd. #100, Durham 27703
Phone: 919-485-7433
Website: www.triangletransit.org

Service(s) Offered: Regional bus service to Raleigh, Durham, Chapel Hill, RTP, and RDU. Bus schedules available at Moore Square information booth.

Miscellaneous/Other Services

Agency Name: **Family Resource Center of Wake County**
Address: 3825 Barrett Drive Suite 104
Phone: (919) 834-9300
Website: <http://frcsa.org/>
Service(s) Offered: The Family Resource Center of Raleigh, has always and continues to “help families acquire the skills and resources needed to be self-sufficient”.

Agency Name: **Horizon Health Center**
Address: 102 N. Tarboro Rd., Raleigh, N. C. 27610-2352
Phone: 919-743-3315
Website: www.whsi.org
Service(s) Offered: Proving services to the homeless and those in transition. Services provided include: General Primary Medical Care.

Agency Name: **Interact**
Address: 1012 Oberlin Road, Raleigh NC 27605
Phone: 919-828-7501
Website: <http://www.interactofwake.org/>
Service(s) Offered: InterAct is a private, non-profit, United Way agency that provides safety, support, and awareness to victims and survivors of domestic violence and rape/sexual assault. InterAct fulfills this mission through the support of its volunteers and community.