

COMMUNITY RESOURCE ASSISTANCE GUIDE

Mecklenburg, NC

North Carolina Division of Workforce Solutions



4/2/2020

COMMUNITY RESOURCE ASSISTANCE GUIDE

Mecklenburg, NC

Childcare/Youth Services

Agency Name: Bethlehem Center Charlotte
Address: 2705 Baltimore Avenue, Charlotte, NC 28203
Phone: 704-375-1417, Fax 704-371-7432
Website: www.bethlehemcenter.org
Service(s) Offered: Faith based ministry founded by women of the United Methodist Church. Provides educational opportunities for low income children and families to improve the quality of their lives.

Agency Name: Child Care Resources, Inc.
Address: 4600 Park Road, Suite 400, Charlotte, NC 28209
Phone: 704-376-6697, Fax: 704-376-7865
Website: www.childcareresourcesinc.org
Service(s) Offered: Provides referrals and information on childcare in Mecklenburg County. Service assists parents in finding early child care and school-age child care. Maintains a database listing of licensed centers and registered day care homes in Mecklenburg county. Provides financial assistance to assist parents with the cost of child care.

Child care line – 704-348-2181

SPANISH speaking interpreters and bilingual staff available.

Child Care

Agency Name: NC Division of Child Development and Early Ed.
Address: 820 S Boylan Ave, Raleigh, NC 27603
Phone: 800-859-0829 or 919-527-6500
Website: www.tlccharlotte.org
Service(s) Offered: Provides information on complaints, investigations, inspections and other issues related to child care centers that you may be interested in having your child attend. Information can be mailed to you free of charge.
SPANISH speaking interpreters and bilingual staff available.

Child Support

Agency Name:

Address:

Phone:

Website:

Service(s) Offered:

Child Support Enforcement

580 Executive Center Dr., Suite 200, Charlotte NC
28212

704-432-9300

<http://charmeck.org/mecklenburg/county/CSE>

Promotes parental responsibility and reduces welfare dependency by locating absent parents, establishing paternity and support obligations, as well as enforcing support payments.

SPANISH speaking interpreters and bilingual staff available.

Clothing

Agency Name:

Address:

Phone:

Website:

Service(s) Offered:

Community Service Center Berean Seventh Day Adventist Church

1801 Double Oaks Road

704-377-6313

www.charlottebereansda.org

Clothing closet, food pantry, some help with medication and some help with bills. Full meal provided on Saturdays, 1:30 pm – 3:30 pm.

Agency Name:

Address:

Phone:

Website:

Service(s) Offered:

Community Service Center Berean Seventh Day Adventist Church

1801 Double Oaks Road, Charlotte, NC 28206

704-377-6313

<https://www.charlottebereansda.org/>

Clothing closet, food pantry, some help with medication refills and some help with bills. Full meal provided on Saturdays, 1:30 pm – 3:30 pm

Clothing

Agency Name:

Address:

Phone:

Website:

Service(s) Offered:

Chappell Memorial Baptist Church

10 Bradford Drive, Charlotte, NC

704-394-5615

[n/a](#)

Clothing closet and food pantry open to all on the 1st and 3rd Saturday of each month.

Agency Name: Mecklenburg County Crisis Assistance (**FREE STORE**)
Address: 500-A Spratt Street, Charlotte NC 28206
Phone: 704-371-3000 ext. 11
Service(s) Offered: Provides clothing, shoes, books, household items to people in need. Crisis Assistance has a Furniture Bank.

Agency Name: Dress for Success Charlotte
Address: 500 Clanton Road Suite A, Charlotte, NC 28217
Phone: 704-252-7706
Website: www.dressforsuccess.org
Service(s) Offered: Promote economic independence of disadvantaged women by providing professional attire and career development tools to help women thrive in work and in life. **Applicants must be referred by a partnering Agency** (i.e. Urban League, Dept. of Commerce, Jacob's Ladder),

Agency Name: Great Things
Address: 1914 Beatties Ford Road, Charlotte NC, 28216
Phone: 704-394-9292
Website: www.shopgreatthings.org
Service(s) Offered: A resale boutique which sell clothing, jewelry, handbags, home accessories and small amount of furniture. Clients referred through a Job Training Program will receive a voucher for clothing. **Residents from My Sister's House receive free clothing.**

Agency Name: Lydia's Loft
Address: 203 N. Old Statesville Road, Huntersville NC 28078
Phone: 704-948-7797
Website: <https://www.fbc-h.org/lydias-loft/>
Service(s) Offered: Provides clothing only to residents of Davidson, Cornelius or Huntersville. A referral is required to receive clothing.
Hours: Tuesdays and Thursdays 9:00 am – 4:00 pm
Wednesdays 4:00 pm – 7:00 pm
Saturdays 9:00 am – 12:00 pm

Clothing

Agency Name: Community Support Services (Women's Commission Clothing Closet)
Address: 700 N. Tryon Street, Charlotte NC
Phone: 704-432-7233
Website: <https://www.mecknc.gov>
Service(s) Offered: Provides professional attire for job interviews. Assist with job placements and provides resume and tuition assistance.
Hours: Mon – Fri 8:30 am – 4:00 pm

Agency Name: **Suit Up Charlotte**
Address: 2801 Crisman Street Suite 103, Charlotte NC 28202
Phone: 980-859-7233
Website: www.suitupcharlotte.org
Service(s) Offered: Provides interview attire for men in transition (former offenders, veterans, unemployed also provide workshops in life skills and job-related workshops.
***Must be referred by partnering agency.**

Credit

Agency Name: **Alliance Credit Counseling**
Address: 10720 Sikes Place, Suite 100, Charlotte, NC 28277
Phone: 704-341-1010 / 7-888-995-7856
Website: www.knowdebt.org
Service(s) Offered: Non-profit counseling service that provides information, counseling and support programs to help clients reduce and control their debt.. Bankruptcy counseling offered.
Hours: Monday – Thursday 8:00 am – 9:00 pm
Friday 8:00 am – 8:00 pm
Saturday 9:00 am – 6:00 pm

Agency Name: **Consumer Credit Counseling Services**
Phone: 1-800-769-3571
Website: www.consumercredit.com
Service(s) Offered: A non-profit counseling service that provides credit and bankruptcy counseling, debt management and financial education.

Agency Name: **Foundation Free**
Phone: 1-888-995-4673
Website: www.makinghomeaffordabel.gov
Service (s) Offered: Program of the Department of Treasury and HUD that help homeowners avoid foreclosure.

Credit

Agency Name: **Financial Stability Services Ada Jenkins Center**
Address: 212 Gamble St., Davidson, NC 28036
Phone: 704-896-0471
Service(s) Offered: Career Counseling, job readiness, job placement, life skills and job skills training, money management, credit counseling for residents of Davidson, Cornelius or Huntersville **Only**.
Hours: Monday – Thursday 9:00 am – 11:30 pm
Friday 9:00 am – 8:00 pm
Saturday 10:00 am – 6:00 pm

Domestic Violence

Agency Name: Safe Alliance
Address: 601 E. Fifth Street, Suite 400, Charlotte NC 28202
Phone: 704-332-9034 / Fax: 704-373-1604
Website: www.safealliance.org
Service(s) Offered: Provides counseling for victims of domestic violence, sexual assault, child abuse or other traumatic events. Provides victim assistance court services, rape crisis/child abuse prevention.

Hours: Monday – Thursday 8:00 am – 8:00 pm

24 Hour Crisis Lines

Hope Line 980-771-4673
Domestic Violence Hotline 704-332-2513
Rape Crisis Hotline 704-375-9900

Educational

Agency Name: Central Piedmont Community College
Address: 1201 Elizabeth Avenue, Charlotte, NC 28235
Phone: 704-330-2722
Website: www.cpcc.edu
Service(s) Offered: Community College offering a variety of educational programs and services. Programs: Adult Basic Skills, Adult HS, Career Services, ESL-English as a Second language, GED.

Agency Name: Charlotte Area Fund
Address: 901 N. Tryon Street, Charlotte, NC 28206
Phone: 704-372-3010 / Fax 704-344-1655
Website: www.charlotteareafund.org
Service(s) Provides educational and employment training including: GED instructions, Job readiness, computer classes.

Educational

Agency Name: Charlotte Works
Address: 11301 Carmel Commons Blvd. Suite 301, Charlotte, NC 28226
Phone: 980-201-3256
Website: www.charlotteworks.com
Service(s): Provides job search workshops and job search assistance as well as information on funding for employment training programs.

Training Grant– The Workforce Investment Act (WIA) is a federally funded program designed to assist individuals in entering the workforce by providing job training.

WIA/Adult Program – to qualify must be an individual who is 22 years of age or older who is unemployed or underemployed and meets disadvantaged income guidelines.

WIA/Dislocated Worker – to qualify individual must be an adult who is unemployed as the result of a closure or substantial lay off AND who has been deemed eligible for receiving unemployment benefits.

WIA Title II Youth Training Assessment and Enrollment – A year round, on the job training program for in school and out of school youth, ages 14-21.

Agency Name: Fill My Cup! Adult Literacy & GED Preparation Services
Address: 3100 Leroy Street, Charlotte, NC 28205
Phone: 704-605-4366
Website: www.fillmycupliteracy.org
Service(s) Offered: Fill My Cup! is a community-based non-profit organization helping individuals reach their full-potential by offering adult literacy, adult basic education, pre-GED preparation, and life skills to the inner-city communities of Charlotte.

A one-time donation is requested to cover registration and testing fees, but applicants are not turned away if unable to provide donation

Educational

- Agency Name:** **Latin American Coalition**
Address: 4938 Central Ave., Suite 101, Charlotte, NC 28205
Phone: 704-531-3848 / Fax 704-531-3850
Website: www.latinamericancoalition.org
Service(s) Offered: Works to empower the Charlotte region's Latino immigrant community to successfully integrate into their new home through victim assistance, integration support, education and our Immigration Law Clinic.
- Offers English as a Second Language (ESL), computer literacy, workforce development, small business development, financial literacy and labor right's classes and workshops.
Spanish speaking interpreters and bilingual staff available
- Agency Name:** **Urban League of Central Carolinas**
Address: 740 West Fifth Street, Charlotte, NC 28202
Phone: 704-373-2256
Website: www.urbanleaguecc.org
Service(s) Offered: Provides a variety of FREE job training and educational programs to assist the unemployed or underemployed find gainful employment. Classes include:
- **HVAC training**
 - **Fiber Optics/ Broadband**
 - **Technology & Business Empowerment Skills Training (TECH-BEST)**
 - **GED Program**
- Agency Name:** **Charlotte Mecklenburg Public Library**
Address: 310 N. Tryon Street, Charlotte, NC 28202
Phone: 704-416-0100
Website: www.cmlibrary.org
Service(s): *Information and Internet Access* – Provides information and referral resources regarding employment. Provides FREE Classes in Microsoft Word, Excel and PowerPoint as well as a variety of classes geared to assist the unemployed.
- ESL Classes taught by CPCC – Crossroads Café are offered at various library locations. Call 704-330-4861 for more information

Employment Services

Agency Name: Department of Commerce, Division of Workforce Solutions

Main Office
Address: 5601 Executive Center Drive, suite 100, Charlotte, NC 28212
Phone: 704-566-2870 / Fax 704-566-2857

South Location
Address: 7140 Forest Point Blvd., Charlotte, NC 28217
Phone: 704-565-6865 / fax 704-55-6873
Website: www.ncworks.gov
Service(s) Offered: Provides access to services which help with job search including: a resource center, Internet capable computers with job assistance software, fax machines, copy machines, phones, printed resource information, job listings, and resume writing service. Access to various programs such as TAA, Veterans Employment Services.

TAA – Federal program which provides assistance to workers who lose their jobs as a result of increased imports.

Veterans Employment Services – provides to employers and veterans assistance such as the placement of veterans; veteran re-employment rights; and employment counseling for veterans.

Can also access useful job search resources and the NC Job Bank online at www.ncworks.gov

Agency Name: Financial Stability Svcs Ada Jenkins Center
Address: 212 Gamble Street, Davidson, NC 28036
Phone: 704-896-0471
Website: <https://www.adajenkins.org>
Service(s) Offered: Career Counseling, Job readiness, job placement, life skills, and job skills training, money management, credit counseling for North Charlotte and Iredell county residents ONLY

Agency Name: Center for Employment Services / Grace Mar Svcs.
Address: 615 East Fifth Street, Charlotte, NC 28202
Website: www.gracemar.org
Service(s) Offered: Connects individuals looking for work to employers looking for candidates. Also provides job seeking skill workshops and financial Services (understanding your credit and how to buy a house).

Employment Services

Agency Name: Goodwill Industries Career Development Center
Address: 5301 Wilkinson Blvd., Charlotte, NC 28208
Phone: 704-372-3434
Website: www.goodwillsp.org
Service(s) Offered: Goodwill offers both training programs and personalized services to aid in your job search. Job Services include: resume-writing assistance, skills assessment, career counseling, access to computers and high-speed internet, help with interviewing skills and placement services.

Agency Name: Job Corps
Phone: 800-733-5627
Website: www.jobcorps.org
Service(s): Job Corps is a no-cost education and vocational training program administered by the U.S. Department of Labor that helps young people ages 16 through 24 improve the quality of their lives through vocational and academic training in more than 100 careers.

Family Planning

Agency Name: Mecklenburg County Dept. of Social Services
Address: 301 Billingsley Road, Charlotte, NC 28211
3205 Freedom Drive, Charlotte, NC 28208
Phone: 704-336-3000
Website: www.ncdhhs.gov/divisions/social-services/mecklenburg-county-department-social-services
Service(s) Offered: Strengthening families and communities through a safety-net of services, collaborations, and hope. Services offered include:
Economic Services Services for Families
Services for Children Services for Adults
Spanish speaking interpreters and bilingual staff available.

Financial Assistance

Agency Name: Goodfellows Club
Address: 700 Parkwood Avenue, Charlotte, NC 28205
Phone: 704-333-5040
Website: goodfellowsclub.org
Service(s): Provides limited emergency financial assistance for rent, and utilities. Must submit verification of income, Photo ID and Social Security number. Must have been denied assistance by Crisis Assistance within the last 30 days to apply.

Financial Assistance

Agency Name: Crisis Ministry
Address: 500 A Spratt Street, Charlotte, NC 28206
Phone: 704-371-3001
Website: <https://www.crisisassistance.org>
Service(s) Offered: Provides financial assistance for utilities and rent payments for those in danger of utility (electric or water) service termination or eviction. Clients should plan on arriving in between 8:00 am. and 1:00 pm each day and be prepared to wait.

Food

Agency Name: Catholic Charities
Address: 1123 South Church Street, Charlotte, NC 28203
Phone: 704-370-6155
Website: <https://www.ccdoc.org>
Services(s) Offered: Food assistance as well as other services. Services available to all Mecklenburg County Residents. Serves first 55 people in line. New clients will complete information sheet. Also has Family and mental counseling services available \$90 session or sliding scale. Also provides burial assistance and pregnancy support. **Photo ID needed.**
Also, provides additional services for immigrants and refugees, including a translation service.

Agency Name: Community Outreach Christian Ministry
Address: 1800 Brewton Drive, Charlotte, NC 28206
Phone: 704-333-4280
Service(s) Offered: Free meals on Tuesday and Wednesdays only. Provides Breakfast from 7:00 – 8:00 a.m. and lunch from 11:00 – 12:00 p.m.

Agency Name: Faith Soldiers Word Ministries
Address: 857 Eastway Drive, Charlotte, NC 28205
Phone: 704-567-2128
Website: <http://www.faithsoldiers.org/>
Service(s) Offered: Schedule an appt online at www.faithsoldiers.org. Photo ID required along with proof of Mecklenburg County residency (utility or telephone bill with current address). Those receiving food stamps are NOT eligible for this pantry. However, they will serve people who have applied for food stamps but have not yet received their cards.

Hours: Monday – Friday 9:00 am to 5:00 pm

Food

Agency Name: **Feed My Sheep**
Address: 6116 Venedale Road, Charlotte, NC 28205
Phone: 704-537-5439
Website: <http://caf777.org/nc/feedmysheep/>
Service(s) Offered: Call between Tues-Thurs of each week to schedule an appointment on Saturday. Schedules 40 people per week. Please bring Photo ID and proof of income to first appointment. Clients can receive assistance once per month.
Food Assistance on Saturdays 10:30 am – 11:30 am

Agency Name: **Harbor Baptist Church**
Address: 5801 Old Concord Road, Charlotte, NC 28213
Phone: 704-596-2992 / Fax 704-597-5882
Website: <https://harborbaptistchurch.org/>
Service(s) Offered: Food Assistance by Appointment **ONLY**. Only open Fridays, 2-4 pm. Please bring Photo ID, Social Security Card and proof of income. Clients can receive assistance once a month.

Agency Name: **The Harvest Center of Charlotte**
Address: 2225 Freedom Drive, Charlotte, NC 28208
Phone: 704-335-1616
Website: <http://theharvestcenter.org/>
Service(s) Offered: Free breakfast (7:30-8:30 am) and lunch (11:30 am – 12:30 pm) served Tuesday and Wednesday mornings. No registration necessary. Food pantry referrals given.

Agency Name: **Harvest Church**
Address: 7429 Tuckaseegee Road, Charlotte, NC 28214
Phone: 704-393-0228 / Fax 704-394-8025
Website: <https://harvestchurchcharlotte.com/>
Service(s) Offered: Food Assistance. Appointment **ONLY**. Make appointment on Monday beginning at 9:00 a.m. until full. Food distributed on Tuesday from 9:00 – 11:30 a.m.

Agency Name: **Hunter Acres Baptist Church**
Address: 4520 Heman Road, Charlotte, NC 28269
Phone: 704-596-3933
Service(s) Offered: Food Assistance. Call Tues-Thurs between 8:30 – 10:30 a.m. to schedule an appt. Photo ID, and a piece of mail to verify client address. Will accept walk-ins for the first visit. Subsequent visits will be given an appointment time. Clients can receive assistance once every 6 weeks

Food

Agency Name: **If My People Mission Center**
Address: 2511 Lucena Ave., Charlotte, NC 28269
Phone: 704-756-5176
Service(s) Offered: Will accept walk-ins on Tuesdays and Thursdays by appointments. **Times 5:00 p.m. – 6:30 p.m.** Photo ID, and a piece of mail to verify client address. Must complete an application at time service received. Clients can receive assistance twice a month.

Agency Name: **Jackson Park Ministries**
Address: 5415 Airport Drive, Charlotte, NC 28208
Phone: 704-392-4981
Website: <http://www.jacksonpark.org/>
Service(s) Offered: Food Assistance on Tuesday and Friday by APPOINTMENT ONLY. Must call in advance on Monday or Thursday between 2:00 – 4:00 p.m. to get an appointment for the next day. Clients will meet with counselor on Tues or Friday between 9:00 am and 10:00 am. Photo ID and SS card required.

Agency Name: **Matthews Help Center**
Address: 119 N. Ames Street, Matthews, NC 28105
Phone: 704-847-8383 / Fax 704-391-7647
Website: www.matthewshelpcenter.org
Service(s) Offered: Matthews HELP Center helps neighbors and surrounding communities survive financial crisis by providing short-term assistance.

Serving the following zip codes areas:

28079 - Stallings, Indian Trail	28226 - Charlotte
28104 - Matthews	28227 - Mint Hill Area
28105 - Matthews	28270 - Charlotte

Agency Name: **Metropolitan Community Church of Charlotte**
Address: 7121 Orr Road, Charlotte, NC 28213
Phone: 704-563-5810
Website: <https://www.mymcccharlotte.org>
Service(s) Offered: Food Assistance Thurs between 9 and 10:00 a.m. Call for same day appointment. Photo ID and SS card required.

Food

Agency Name: **Ministerio Integral Hispano**
Address: 7424 E. WT Harris Blvd., Charlotte, NC 28215
Phone: 704-531-4060
Website: <http://charlotterentry.org>
Service(s) Offered: Food Assistance Tues and Thurs 10:00 a.m. – 12:00 p.m.
Walk ins accepted. Bring in photo ID. Clients can receive assistance once every 2 months.
SPANISH

Agency Name: **Mount Olive Prebyterian Church Food Pantry**
Address: 5125 Mt. Olive Church Rd., Charlotte NC 28208
Phone: 704-394-8814
Website: <https://freefinancialhelp.net/food-banks-food-pantries/>
Service(s) Offered: Food Assistance on Tuesdays and Thursdays by APPOINTMENT ONLY.
Call for appointment Mon or Tues between 9:00 a.m. – 1:00 p.m. Need photo ID. Clients can receive assistance once every 6 months.

Agency Name: **New Outreach Christian Center**
Address: 3900 Gossett Ave., Charlotte, NC 28208
Phone: 704-398-1777
Service(s) Offered: Food Assistance as well as a hot meal.
Hot meal provided on Wed and Friday nights 7 – 8 p.m., and on Sunday at 12:00 p.m. after morning worship service. Groceries and clothing bank open only on Fridays at 7:00 p.m. Application completed on site. Please bring in photo ID. Must attend a Bible study before food can be received. Families can receive a hot meal 3 times weekly.

Agency Name: **Pineville Church of the Nazarene**
Address: 8614 Pineville-Matthews Rd., Pineville, NC 28226
Phone: 704-542-3618
Website: <https://pineville.church>
Service(s) Offered: Food Assistance 2nd and 4th Thursday of each month from 9:30 am – 12:00 pm and 6:00 pm -7:00 pm.
Bring photo ID, proof of residence and referral letter verifying need for assistance.

Agency Name: **St. Paul Baptist Church**
Address: 1401 Allen Street, Charlotte, NC 28205
Phone: 704-334-5309
Website: <https://stpaulbaptist.church>
Service(s) Offered: Provides Emergency Food assistance the second Wednesday of each month from 9:00 am. – 12:00 pm.

Food

Agency Name: Star Faith Ministries
Address: 3431 Rozzelles Ferry Road, Charlotte, NC 28269
Phone: 704-249-2485
Service(s) Offered: Food Assistance, 4:00-5:30 pm
1st & 3rd Friday for those with last names beginning A – M. 2nd & 4th Friday for those with last names beginning N – Z. Please bring in Photo ID.

Agency Name: Silver Mount Baptist Church
Address: 501 West Arrowood Road, Charlotte, NC 28217
Phone: 704-522-1528
Service(s) Offered: Provides food assistance Tues 11:00 am. – 1:00 pm. and Wed 9:00 am. – 12:00 pm. Bring in Photo ID, utility or other bill to verify current address or food stamp card for verification. Clients can receive services once per month

Agency Name: Thrift United Methodist Church
Address: 8245 Moores Chapel Road, Charlotte, NC 28214
Phone: 704-392-9807
Website: <http://www.thriftumc.org/home/>
Service(s) Offered: Call Thursday morning only to schedule appointment from, 9 am – 1 pm.

Former Offender

Agency Name: The Center for Community Transitions
Address: 5301 Wilkinson Blvd., Charlotte, NC 28214
Phone: 704-374-0762
Website: <http://centerforcommunitytransitions.org/>
Service(s) Offered: **Former-offenders program** – Provide people with criminal records the conditions, resources and tools needed to reach their professional and personal goals. Using the LifeWorks! Program the center coaches ex-offenders on **job readiness, resume training, job placement, job retention, and advancement.** Also operates a women's work-release program for women within 2 years of completing their sentence. Call to register for next orientation session. Orientations are held every two weeks.

Furniture

Agency Name: Habitat for Humanity Restore
Address: 1133 N. Wendover Road, Charlotte, NC 28211
Phone: 704-716-7044
Website: <https://www.charlotterestore.org/>
Service(s) Offered: Non-profit home improvement stores and donation centers. Sell new and gently used furniture, home accessories, building materials and appliances.

Agency Name: **My Father's Choice, Inc.**
Address: 523 Norris Ave., Charlotte, NC 28206
Phone: 843-478-4187
Website: <https://www.myfatherschoiceministries.org>
Service(s) Offered: Provides short term transitional housing for former offenders and those recently released from mental health or addiction treatment facilities. Also provides GED, ESL and vocational and employment classes – Interviews, job searches and resume development.

Homeless

Agency Name: **A Child's Place**
Address: 601 E. 5th Street, Ste 230, Charlotte, NC 28202
Phone: 704-343-3790
Website: <https://www.achildsplace.org>
Service(s) Offered: Education and support services for children and their families who are homeless or at risk for becoming homeless. Provides school supplies, uniforms, hygiene products. Call for more information.

Agency Name: **Urban Ministry Center**
Address: 945 N. College Street, Charlotte, NC 28206
Phone: 704-347-0278 / Fax 704-347-3570
Website: <https://www.urbanministrycenter.org/>
Service(s) Offered: Provides assistance with lunch, counseling, prescription assistance, mail services, laundry facilities, showers, telephones, bathrooms, and other services 8:30 a.m. to 4:00 p.m. Referrals for Food and other services. Sign up at 8:30 am, 1:30 pm.

Agency Name: **My Sister's House**
Address: 3301 Beatties Ford Road, Charlotte, NC 28216
Phone: 704-200-2807 / Fax 704-391-3433
Website: <http://mysistershouseclt.org/>
Service(s) Offered: Provides transitional housing for single, homeless women as well as resources to health, financial and legal services to assist them in becoming self-sufficient.

Homeless

Agency Name:

Address:

Phone:

Website:

Service(s) Offered:

Shelter Health Services

534 Spratt Street, Charlotte, NC 28206

704-334-0000

www.shelterhealthservices.com

Provides limited primary care for women residents of the Salvation Army's Center of Hope Women's Shelter ONLY.

Hours: Mon-Fri 9:30 am – 6:00 pm.

Agency Name:

Address:

Phone:

Website:

Service(s) Offered:

YWCA

3420 Park Road, Charlotte, NC 28209

704-525-5770

<https://ywcacentralcarolinas.org>

Helps address the parenting and family dynamic issues of homeless families dealing with the stress of job loss, residence and day-to-day survival by providing transitional housing. Strengthens parents' age-appropriate parenting and family life skills through one-on-one private coaching, case management, and mental health services.

Agency Name:

Address:

Phone:

Website:

Service(s) Offered:

Uptown Men's Shelter

1210 N. Tryon Street, Charlotte, NC 282036

704-334-3187

<https://www.mensshelterofcharlotte.org>

Emergency Overnight Men's Shelter- Provides meals, clothing, personal care items, basic needs as well as the following supportive services:

- Medical
- Dental
- Substance Abuse treatment
- Mental Health support
- Veteran's support
- Long Term Housing

Agency Name:

Address:

Phone:

Website:

Service(s) Offered:

The Relatives

119 E. 8th Street, Charlotte, NC 28202

704-344-1111

<http://www.therelatives.org>

Provides temporary housing for youth aged 7-17 who are homeless. Also provides counseling and other supportive services

Housing

Agency Name: **Charlotte Family Housing**
Address: 300 Hawthorne Lane, Charlotte, NC 28204
Phone: 704-335-5488 / Fax 704-973-0011
Website: <https://charlottefamilyhousing.org>
Service(s) Offered: Has shelter-to-housing program for homeless families. Families must be employed with a minimum of 30 hours a week and consist of at least one adult and one child. Joy Saunderson, Intake Specialist 704-335-5488, ext. 2127

Agency Name: **Charlotte Housing Authority**
Address: 400 East Blvd., Charlotte, NC 28203
Phone: 704-336-5183
Website: <http://www.cha-nc.org>
Service(s) Offered: *Section 8 Housing* – Provides vouchers for housing found by the client to give to the landlord. Rent is based on 30% of a family’s adjusted income. Income limits apply and family must meet Admission Policy requirements.
Public Housing – Provides housing for participants at several sites. Some sites are mixed - income population, some are for elderly, one facility is for handicapped individuals. Rent is based on 30% of a family’s adjusted income. Income limits apply and family must meet Admission Policy requirements

Agency Name: **Community Housing Resource Center Corp.**
Address: 5501 Executive Center Dr. Ste. 215, Charlotte, NC 28212
Phone: 704-673-2897
Website: <https://www.communityhousingresource.org>
Service(s) Offered: A non-profit agency that provides emergency, temporary and permanent housing for low and moderate-income individuals and families. The Center has qualified housing counselors, real estate brokers, lenders, financial advisers, and homebuilders that offer.

- Housing Needs Assessments
- Rental Placement
- Homeownership Programs

Housing

Agency Name: **Community Link**
Address: 601 E. 5th Street Ste 220, Charlotte, NC 28202
Phone: 704-943-9490 / intake 866-230-0956
Website: <https://communitylinknc.org>
Service(s) Offered: Provides assessment, intervention and longer-term casework and supportive services. Goal is to help individuals obtain and sustain affordable housing. Has links to foreclosure prevention program, home ownership program and homeless to homeowner program

Agency Name: **Habitat for Humanity Charlotte**
Address: 3815 Latrobe Dr., Charlotte, NC 28211
Phone: 704-716-7065 / fax 704-342-1797
Website: <https://www.habitatcharlotte.org>
Service(s) Offered: Habitat Charlotte builds affordable homes for low-income families who currently live in inadequate housing and who want to own their own home.

Agency Name: **Hoskins Park Ministries**
Address: 107 Cromer Street, Charlotte, NC 28104
Phone: 704-391-3303
Website: <http://www.hoskinspark.org>
Service(s) Offered: Provides transitional housing for up to 60 men in Charlotte. Also provides clothing, food and other supportive services

Agency Name: **My Sister's House**
Address: 3239 Beatties Ford, Charlotte, NC 28216
Phone: 704-200-2807
Website: <http://mysistershouseclt.org/>
Service(s) Offered: A ministry of Friendship Baptist Church, it provides transitional housing for women. Provides counseling, and educational services.

Agency Name: **NC Housing Finance Agency**
Address: 3508 Bush Street, Raleigh, NC 27609
Phone: 919-877-5700
Website: <https://www.nchfa.com/>
Service(s) Offered: A self-supporting agency, in addition to providing a low-interest Mortgage bond program it also provides referrals through a variety of local housing counseling organizations in 27 counties to help dislocated workers.

For free counseling services through the State Home Foreclosure Prevention Project contact 1-866-234-4857.

Agency Name: SocialServe.com
Address: P.O. Box 35305, Charlotte, NC 28235
Phone: 704-334-8722 / Fax 704-334-0079
Website: <http://www.socialserve.com/>
Service(s) Offered: Helps landlords list affordable and special-needs housing, helps agencies and tenants locate housing that fits their needs. Online searchable database of low-income and special needs housing and a clearinghouse of resources for corporate, public, private, and faith-based housing service providers.

Legal Resources

Agency Name: Charlotte Center for Legal Advocacy
Address: 1431 Elizabeth Ave., Charlotte, NC 28204
Phone: 704-971-2621 / 866-219-5262/ Fax 704-971-0180
Website: <https://charlottelegaladvocacy.org/>
Service(s) Offered: Provides free legal services in civil matters (non-criminal matters) to eligible, low-income clients who have problems with their basic needs and live in Mecklenburg county or the surrounding area. Provides assistance in a variety of languages including French, Spanish, Vietnamese and Chinese

Agency Name: Legal Services of Southern Piedmont (for Elderly)
Address: 1431 Elizabeth Ave., Charlotte, NC 28204
Phone: 704-334-0400 / 877-529-7562
Website: <https://charlottelegaladvocacy.org/>
Service(s) Offered: Legal Services for the Elderly (LSE) provides a full measure of justice for those in need. LSE empowers residents of Mecklenburg County who are aged 60 and over to make their own plans and decisions governing end of life issues; enables seniors to retain their property and assets unencumbered by debt; protect the elderly from predatory lenders and other financing abuses; and assists seniors in obtaining government sponsored benefits.

Agency Name: Law Help NC
Website: <https://www.lawhelpnc.org/>
Service(s) Offered: Online legal website designed for North Carolinians who want to learn about a legal topic. Provides general topic information, people's rights and responsibilities and provides links to legal resources for low-income individuals.

Legal Resources

Agency Name: McDowell Street Center for Family Law
Address: 101 N. McDowell Street, Charlotte, NC 28204
Phone: 704-331-4774
Website: <http://www.centerforfamilylaw.org/>
Service(s) Offered: A non-profit law firm, it provides low cost legal services for low to moderate income persons. Fees vary from \$70 to \$395 depending upon service.
Areas include:

- Divorce
- Child custody/visitation
- Child support

Agency Name: Lawyer Referral Service Mecklenburg County Bar
Address: 2850 Zebulon Ave., Charlotte, NC 28208
Phone: 704-375-0120 / 704-333-6209
Website: <https://www.meckbar.org>
Service(s) Offered: The Lawyer Referral Service (LRS) is a public service of the Mecklenburg County Bar. The LRS matches people who need a lawyer and can afford to pay with an experienced attorney licensed to practice law in the state of North Carolina. You will discuss your situation with one of our referral specialists who will help determine the type of attorney you need.

Agency Name: WomensLaw.org
Website: <https://www.womenslaw.org>
Service(s) Offered: Provides legal information and support to victims of domestic violence and sexual assault

Literacy

Agency Name: Fill My cup
Address: PO Box 480301, Charlotte, NC 28269
Phone: 704-605-4366
Website: <http://www.fillmycupliteracy.org>
Service(s) Offered: Provides free one-on-one and small group tutoring services by trained volunteers to adults in need of basic life skills such as speaking, reading, writing, and understanding English. Can also provide help with math skills from beginning levels to pre-GED. Tutoring sessions are scheduled at various locations throughout Charlotte.

Medical

Agency Name: **Bethesda Health Center**
Address: 133 Stetson Drive, Charlotte, NC 28262
Phone: 704-596-5606 / Fax 704-596-7570
Website: <http://caminocommunitycenter.org>
Service(s) Offered: Provides primary medical care to low-income uninsured clients. \$10 donation requested as co-pay for any services, however clients will not be turned away if unable to pay. ***SPANISH speaking interpreters and bilingual staff available.***

Agency Name: **Care Ring**
Address: 601 E. 5th Street Suite 140, Charlotte, NC 28202
Phone: 704-375-0172
Website: <https://www.careringnc.com/>
Service(s) Offered: **Low- Cost Clinic (\$50 per visit).** Provides primary care for non-emergency needs and & chronic disease management (heart disease, high blood pressure, diabetes, etc.). Also will complete pre-employment and school physicals for adults and children for \$50. Walk-ins accepted. Payment required at time of service. M-F 8:00 – 5:00 p.m., close from 12:00 -1:00 p.m. for lunch.
Physicians Reach Out A network of over 1,500 volunteer physicians, dentists and allied health providers who provide free or low-cost **medical and dental services** for eligible uninsured residents of Mecklenburg County. Financial screening needed. Call for appointment. Can not have been a patient of any sliding scale or subsidized health clinic within the last 24 months to qualify. A list of participating providers can be found on the website. Must provide proof of citizenship or legal resident alien status. \$20 application fee. Applicants must be at or below 200 % of the Federal Poverty Level
Nurse-Family Partnership Intensive home visiting program for first-time, low-income moms.

Agency Name: **Atrium Health**
Phone: 800-821-1535
Website: <https://atriumhealth.org>
Service(s) Offered: Provides services for Family Practice, Internal Medicine, Infectious Disease, OB/GYN, Orthopedics, Pediatrics, Surgery. Call for appoints; phone lines open at 8:00 a.m.
Patients not qualifying based on income will need to pay \$50 up front and are billed the balance. **Spanish speaking interpreters and bilingual staff available.**

Medical

Agency Name: **Charlotte Community Health Clinic**
Address: 8401 Medical Plaza Dr., Ste 300, Charlotte NC 28262
Phone: 704-316-6561
Website: <http://charlottecommunityhealthclinic.org/>
Service(s) Offered: Provides health assessment and treatment, laboratory tests, medications (for established patients), vaccinations, and nutritional counseling. Eligibility criteria includes resident of Mecklenburg County, some insurance, low income, have no insurance, VA Benefits, Medicare or Medicaid. Must be at or below 200%\$ of federal poverty level. Self-pay and sliding scale program.

Pediatric clinic helps non-Medicaid eligible children with income at or below 200% of the Federal Poverty Limit. Provides yearly physicals, immunizations and sports physicals for children aged 0 – 18 years old.

Agency Name: **C.W. Williams Community Health Center, Inc.**
Address: 3333 Wilkinson Blvd., Charlotte, NC 28208
Phone: 704-393-7720
Website: <https://www.cwwilliams.org/>
Service(s) Offered: Provides Family Practice and Pediatrics Women’s Health Services and Mammography Screenings. On-Site Podiatry Services Homeless Health Care Clinic. Accepts most types of health insurance, Medicare, and Medicaid. Also has a sliding scale program for those without insurance. **Spanish speaking interpreters and bilingual staff available.**

Agency Name: **HeartBright Cardiac Resource Center**
Address: 2923 South Tryon Street Ste 200, Charlotte, NC 28203
Phone: 704-373-3002
Website: <http://www.heartbright.org/>
Service(s) Offered: Provides free treatment of cardiovascular disease, diabetes, high blood pressure to underinsured or those with no insurance. Also provides resource information for coordination services.
BY APPOINTMENT ONLY. Please call for appointment/phone screening

Medical

Agency Name: Lake Norman Community Health Clinic
Address: 14230 Hunters Road, Charlotte, NC 28078
Phone: 704-316-6611 / Fax 704-316-6617
Website: <http://lnchc.org/>
Service(s) Offered: Provides free medical care to low income persons who have no insurance and are residents of the following zip codes: 28031, 28036, 28216, 28078, 28115, 28117, 28216 and 28269. \$10 donation required.
BY APPOINTMENT ONLY
Mon, Tues, Thu, Fri from 8:30 a.m. – 4:00 p.m.
Wednesday from 11:30 – 4:00 p.m.
SPANISH speaking interpreters and bilingual staff available

Agency Name: Mecklenburg County Health Department
Address: 2845 Beatties Ford Road, Charlotte, NC 28216 or
249 Billingsley Road, Charlotte, NC 28211
Phone: 704-336-6500 / 704-336-4700
Website: <https://www.mecknc.gov/HealthDepartment>
Service(s) Offered: **Health Services** – Immunizations, Blood pressure and information. Pap smears, breast exams, mammograms. Child health physicals, hearing tests, minor medical treatment. Preventive health care for Medicaid eligible children. Health promotion and disease prevention. HIV antibody testing. HIV Case management. Home health services. Most services offered free or at reduced rates based on eligibility. **SPANISH speaking interpreters and bilingual staff available.**

Agency Name: Matthews Free Medical Clinic
Address: 196 S. Trade Street, Matthews, NC 28105
Phone: 704-841-8882
Website: <https://matthewsfmc.org/>
Service(s) Offered: A free medical clinic it provides primary **medical care, dental care and limited vision** services to low income, uninsured persons aged 6-64 years old of Matthews, NC and the surrounding areas including Mecklenburg and Union Counties. Patients cannot have health insurance and must have income less than 200% of the Federal Poverty Limit. Patients cannot have Medicaid, Medicare, VA Benefits or private insurance.

BY APPOINTMENT ONLY. Call for screening appt.

Medical

Agency Name: **Primary Health Care of Charlotte, PA**
Address: 508 Beatties Ford Road, Charlotte, NC 28216
Phone: 704-347-1172
Service(s) Offered: Provides care and counseling for uninsured residents of Mecklenburg County. Fees posted at site. Examinations conducted by Nurse Practitioner. Has a life support and mentoring group for survivors of sexual abuse.

Agency Name: **Teen Health Connection**
Address: 3541 Randolph Road, Charlotte, NC 28216
Phone: 704-381-8336
Website: <http://www.teenhealthconnection.org/>
Service(s) Offered: For ages 11-21 only. Provided Primary Healthcare Services such as sick visits, well child physical exams, immunizations, pregnancy tests, STD testing and treatment, HIV testing, medication monitoring,

Also provides Mental Health Services: outpatient therapy, comprehensive clinical assessments, mental health triage services for medical patients, referrals.

Agency Name: **Veterans Affairs Outpatient Clinic**
Address: 8601 University East Dr., Charlotte, NC 28213
Phone: 704-597-3500
Website: <https://www.va.gov/>
Service(s) Offered: Clinic offers services for veterans who qualify for VA services. Pharmacy available.
Call for appointment

Agency Name: **Novant Health Care Cruiser**
Phone: 704-384-3031
Website: <https://www.novanthealth.org/home/about-us/community-involvement/novant-health-community-care-cruiser.aspx>
Service(s) Offered: Provides sick visits, well child checks and immunizations. For ages birth to 17 only. First come, first service-no appointments taken (children triaged with sick children seen first).
Hours: Mon- Fri 9:00 a.m. – 3:00 p.m.
SPANISH speaking interpreters and bilingual staff available.

Medical Counseling

Agency Name: Cardinal Innovations
Address: 457 Lake Concord Road, Concord, NC 282025
Phone: 800-939-5911 crisis line
Website: <https://www.cardinalinnovations.org/>
Service(s) Offered: **Emergency Services** – Emergency assessment for substance abuse or mental health disorders; also provide referrals, case management and psychiatric services.
Mental Health / Substance Abuse Treatment Outpatient – Provides outpatient treatment for substance abuse and mental health disorders; also provides referrals, case management and psychiatric services. Fees are based on a sliding scale. Insurance may be billed for services.

Dental Clinics

Agency Name: Agape Dental Ministry
Address: 7839 Idlewild Road, Charlotte, NC 28212
Phone: 704-778-1204
Website: <http://www.agapedentalministry.org>
Service(s) Offered: Partnership with New Hope Baptist Church, Agape provides free dental care to underprivileged residents of the Charlotte area.

Please bring a Photo ID, proof of income (most recent IRS tax return or the last 3 months of pay stubs or unemployment income). Call for intake appointment. No walk-ins.

Hours: Mon – Tues 9:00 a.m. – 4:00 p.m.

Agency Name: Central Piedmont Community College
Address: 1335 Elizabeth Ave., Charlotte, NC 28204
Phone: 704-330-6704 / Fax 704-330-6533
Website: <https://www.cpcc.edu/programs/dental-hygiene>
Service(s) Offered: Located at Central Piedmont Community College. Teeth are cared for by student dental hygienists under the supervision of an instructor. **Provides x-rays, sealants, fluoride treatments, and deep scale cleaning only.** Accepts adults and children 6 yrs and up. Accepts insurance – fee is \$35 cash for any type of service.
Screenings on Mon, Wed, Fri from 8:30 – 10:00 a.m. and 12:30 – 2:00 p.m. Walk-ins accepted.

Dental Resources

Agency Name: **Atrium Dental Clinic**
Address: 1000 Blythe Blvd., Charlotte, NC 28203
Phone: 704-512-5555 / 888-671-7437 / Fax 704-355-8856
Website: <https://atriumhealth.org/medical-services/childrens-services/locations/detail/cmc-dental-clinic>
Service(s) Offered: Provides a sliding scale program based on patient household income. Patients from ages 0 and up. Must be a Mecklenburg County Resident. Sliding fee program. Co-pays will vary according to income. Accepts appointments and walk-ins. Appointments are usually scheduled one month in advance.
Hours: 8:00 a.m. – 4:30 p.m.

Agency Name: **Charlotte Emergency Dental Clinic**
Address: 4010 Park Road, Charlotte, NC 28209
Phone: 704-525-3939
Website: <https://www.charlotteemergencydental.com/>
Service(s) Offered: Clinics provide emergency dental care. Accepts uninsured and insured patients. Appointments aren't necessary, but are available for your convenience. \$70 flat fee for initial exam and x-rays, patient must pay other costs at time of service

Agency Name: **First Baptist Church**
Address: 119 N. Old Statesville Road, Huntersville, NC 28078
Phone: 704-875-6581
Website: <https://www.adajenkins.org/programs-services/health-services>
Service(s) Offered: Partners with the Ada Jenkins Center Dental truck. Free Dental clinic on 2nd and 4th Wednesdays of each month from 6:00 p.m. – 8:30 p.m. Provides General dentistry services to residents of Cornelius, Davidson, Huntersville and/or Mooresville.
Bring Photo ID and utility bill to verify residence.

Medical Equipment

Agency Name: **NC Vocational Rehabilitation**
Address: 7140 Forest Point Blvd., Ste B, Charlotte, NC 28217
5501 Executive Center dr., Ste 101, Charlotte, NC
Phone: 704-565-4920 Forest / 704-568-8804 Executive
Website: <https://www.ncdhhs.gov/divisions/dvrs/vr-local-offices>
Service(s) Offered: Provides services and assistance for disabled persons who want to work. Many services are offered at no cost. Service includes: guidance and counseling, testing and evaluation, rehabilitation engineering evaluations, interpreter services, and employment services.

Medical / Insurance

Agency Name: Mecklenburg County Department of Social Svcs
Address: 301 Billingsley Rd., Charlotte, NC 28211
3205 Freedom Dr., Charlotte, NC 28208
Phone: 704-336-3000
Website: <https://charlottenc.gov>
Service(s) Offered: **Medicaid** is available to low-income persons who are either: over age 65, under age 19, a relative providing care for a child (up to age 18), pregnant, disabled, blind, in or planning to enter a nursing home or rest home. Full Medicaid covers most medical needs. There is also **NC Health Choice:** free or reduced price comprehensive health care program for children aged 0-18 whose families make too much to qualify for Medicaid but not enough to afford insurance.
Ph: 704-432-3501
SPANISH speaking interpreters and bilingual staff available.

Medical / Vision

Agency Name: Eyecare for America
Address: PO Box 429098
Phone: 877-887-6327 / Fax 415-561-8567
Website: <https://www.aaopt.org/eyecare-america>
Service(s) Offered: EyeCare America, the public service program of the Foundation of the American Academy of Ophthalmology, provides eye care through volunteer ophthalmologists (Eye M.D.) at no cost to those seniors 65 or older who are without an Eye M.D. and who do not belong to an HMO or do not have eye care coverage through the Veterans Administration.

Agency Name: Lions Services Eye Clinic
Address: 4600-A North Tryon St., Charlotte, NC 28213
Phone: 704-599-4760 / Fax 704-921-5758
Website: <https://www.lionseyeclinic.com/>
Service(s) Offered: Provides complete eye examinations, including dilation for detections of eye diseases, prescription eye glasses, and professional eye health counseling. Applicants must meet income guidelines and be uninsured or uninsurable.
BY APPOINTMENT ONLY

Medical / Vision

Agency Name: **Sight for Students**
Phone: 888-290-4964
Website: <https://vspglobal.com>
Service(s) Offered: A Vision Service Plan (VSP) program that provides free eye exams and glasses to low income, uninsured students aged 18 and younger. Parents should contact sight coordinator at CMS school that child attends for application/information.

Agency Name: **Patient Assistance Programs**
Phone: 888-4PPA-NOW
Website: <https://www.pparx.org>
Service(s) Offered: **Medications** - Many medical companies provide assistance to low-income patients through their patient assistance programs. The above listed internet sites can help with accessing these programs.
Needy Meds – offers a database of medications that can be obtained free or at low cost by uninsured, low income patients, usually through manufacturer programs
www.needymeds.org
Partnership for Prescription Assistance – 475 public and private patient assistance programs. It is funded by pharmaceutical companies.
https://www.pparx.org
Ph: 1-888-477-2669
Rx Assist - Provides consumer information, resources, news and a directory of patient assistance programs that offer affordable or free medications.

Medical / Pharmacies

Agency Name: **MedAssist**
Address: 4428 Taggart Creek Road, #101, Charlotte, NC 28208
Phone: 704-536-1790 / Fax 704-536-9865
Website: <https://medassist.org/>
Service(s) Offered: This program is for residents of any age that live in any county in North Carolina who fall at or below 200% of the Federal Poverty Level and have **no prescription coverage**.

Miscellaneous

Agency Name: **Statewide Information and Referral Service**
Phone: 800-662-7030
Website: <https://www.ncdhhs.gov/contact/hotlines>
Service(s) Offered: Provided by the NC department of Health and Human Services, the CARE LINE operates from 8 a.m. – 5 p.m., Monday – Friday and provides listings of social services.

Agency Name: North Carolina United Way
Phone: 888-892-1162 (24 hr. resource line)
Website: <https://uwcentralcarolinas.org/>
Service(s) Offered: United Way Information & Referral Services directs callers to hundreds of local nonprofit and government agencies, plus United Way agencies throughout the nation and the world. A 24-hour general information and referral service is available by dialing 2-1-1 from many landline phones in Charlotte Mecklenburg. To reach specific United Way offices call **704-372-7170** in Mecklenburg County, **704-283-1537** in Union County **704-786-4179** in Cabarrus County

Agency Name: Government Resources
Website: <https://www.usa.gov/>
Service(s) Offered: Website has a questionnaire that will let you know what other possible governmental help is out there for you.

Seniors

Agency Name: Charlotte Mecklenburg Senior Centers
Address: 2225 Tyvola Rd., Charlotte, NC 28210
3200 Shamrock Drive, Charlotte, NC 28215
Phone: 980-314-1320 / Fax 704-522-6444 (Tyvola)
704-531-6900 (Shamrock)
Website: <https://www.mecknc.gov>
Service(s) Offered: Provides a variety of programs and services to adults age 55 and older. Programs and services include classes and workshops focusing on:

- Educational and social Issues
- Health and Wellness
- Counseling and Workshops
- Nutrition
- Community Resources

The Senior Employment Program helps older adults find employment by building skills and confidence thorough paid community service.

Senior Employment Program 704-817-5468

Agency Name: Just 1 Call
Phone: 704-432-1111
Website: <https://www.nc211.org/>
Service(s) Offered: A free information and referral service for seniors, adults with disabilities, and their families and caregivers. The service, staffed by social workers, is provided by Mecklenburg County Government.

Seniors

Agency Name: **Shepherd's Center of Charlotte**
Address: 3115 Providence Rd., Charlotte, NC 28211
Phone: 704-365-1995 / Fax 704-365-1955
Website: <https://www.shepherdscharlotte.org/>
Service(s) Offered: Offers programs and services to assist seniors aged 55 and older. Including:
Seniors Health Information Program (SHIIP) – Has trained volunteers to discuss and explain Medicare, Medicare supplements, Prescription Drug Plans and Long-Term Care Insurance.
Tax Filing Assistance – Between February and April of each year trained tax counselors are available to assist in preparing Federal and state tax returned for free.
Transportation Services – Provides rides to medical services, dental and therapy appointments as well as to the grocery store, bank and to their necessary appointments.
Handyman Services – Volunteers perform small repairs to help keep older adults' homes safe and viable.
Computer Training – Provides training in courses such as Introductory Computer Course, Internet, E-mail, Microsoft Word, Excel and Outlook, use of the iPhone and iPad as well as Social Networking.

Social Security

Agency Name: **Social Security Administration**
Address: 2201 Coronation Blvd., Charlotte, NC 28227
Phone: 800-772-1213
Website: <https://www.ssa.gov>
Service(s) Offered: Mecklenburg Social Security Office.

Spanish

Agency Name: **Programa Ezperanza**
Address: 1123 South Church Street, Charlotte, NC 28203
Phone: 704-370-3236
Website: <https://www.hispanicaccess.org>
Service(s) Offered: Operated by Catholic Social Services and staffed by Spanish-speaking personnel, provides translation / interpretation, information and referral, casework and legal services for low-income Hispanics, and cultural diversity training, including life skills training in Spanish.

Tax Assistance

Agency Name: Volunteer Income Tax Assistance (VITA)
Phone: 704-761-8482
Website: <https://communitylinknc.org/>
Service(s) Offered: The Volunteer Income Tax Assistance (VITA) program offers free tax help to people who generally make \$54,000 or less, persons with disabilities and limited English speaking taxpayers who need assistance in preparing their own tax returns. IRS-certified volunteers provide free basic income tax return preparation with electronic filing to qualified individuals. Sites are in various churches and libraries throughout the area from **February through April.**

Transportation

Agency Name: City of Charlotte Special Transportation
Address: 901 N. Davidson Street, Charlotte, NC 28206
Phone: 704-336-2637
Website: <https://charlottenc.gov>
Service(s) Offered: City of Charlotte Transportation for those unable to ride a regular city bus. Call for application. **Click on paratransit link.**

Agency Name: American Red Cross
Phone: 704-376-1661
Website: <https://www.redcross.org/local/north-carolina>
Service(s) Offered: Volunteers provide transportation for medical appointments; must be able to walk with little or no assistance.

Utilities

Agency Name: Mecklenburg County Crisis Assistance
Address: 500-A Spratt St., Charlotte, NC 28206
Phone: 704-371-3000
Website: <https://www.crisisassistance.org/>
Service(s) Offered: Provides financial assistance for utilities and rent payments for those in danger of utility (electric or water) service termination or eviction. Clients should plan on arriving in between 8:00 am. and 1:00 pm each day and be prepared to wait.

If homebound call 704-371-3001 and ask for a homebound caseworker

Veterans Services

Agency Name: Mecklenburg County Community Support Services/ Veterans Services
Address: 700 North Tryon Street, Charlotte, NC 28208
Phone: 704-336-2102
Website: <https://www.mecknc.gov/CommunitySupportServices>
Service(s) Offered: Serves as an advocate for veterans and their dependents. Assists veterans with applying for benefits with Veterans Administration. Some of the services veterans or their dependents may be eligible for are:

Agency Name: Family Forum
Address: 3501 E. Independence Blvd., Charlotte, NC 28205
Phone: 704-817-8832
Website: <http://familyforumforhomelessvets.org/>
Service(s) Offered: The program provides transitional housing for homeless veteran men ONLY. Services are paid by VA and clients will need to be screened by VA to receive services.
Program provides room and board, case management, transportation to medical services, laundry, meals, and meetings to help with any type of addiction recovery.

Agency Name: Center for Military Families and Veterans CPCC
Address: 1114 Elizabeth Ave, Ste 323 Charlotte, NC
Phone: 704-330-6552 / Fax 704-330-6050
Website: <https://www.cpcc.edu/admissions/veterans-affairs-education-benefits>
Service(s) Offered: The Center, located in the Terrell Building on the main campus, has developed programs focused on the needs and goals of veterans and their family members. Services and programs include:

- Counseling Services
- Academic Advising and Computer Lab Services
- Career Coaching
- Family Support Services
- Personal and Professional Development Workshops