

COMMUNITY RESOURCE ASSISTANCE GUIDE

Cumberland County, NC

North Carolina Division of Workforce Solutions



2/16/2018

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Resource Name

Agency Name: *NCWorks Career Center*
Address: *414 Ray Avenue
Fayetteville, NC 28301*
Phone: 910 486-1010
Website: ncworks.3500@nccommerce.com
Service(s) Offered: Job Services and Training/Education

Childcare/Youth Services

Agency Name: Dept. of Social Services
Address: 1225 Ramsey Street, Fayetteville NC 28301
Phone: 910 323-1540
Service(s) Offered: Day care, food stamps, low income energy assistance program, emergency food stamps, adult services, CARE Center, transportation to medical appointments, Medicaid, home aide services

Agency Name: Partnership for Children of Cumberland County
Address: 351 Wagoner Drive, Fayetteville NC 28303
Phone: 910 867-9700
Service(s) Offered: Provides telephone consultation, referrals for parents and child care providers. Sells discounted safety seats, grants for licensed child care facilities, lending library, and training.

Clothing

Agency Name: Fayetteville Urban Ministry
Address: 701 Whitfield Street, Fayetteville NC 28306
Phone: 910 483-5944
Contact Person: Emergency services 9 am – 1:30 pm
Service(s) Offered: Emergency assistance with food, clothing, firewood and household items, including small appliances and linens, parenting classes for troubled parents. Offers free change of clothing and a few toilette items for homeless people in need.

Education/Training

Agency Name: Fayetteville State University
Address: 1200 Murchison Road, Fayetteville, NC 28301
Phone: 910 672-1111
Website: www.uncfsu.edu
Service(s) Offered: Provides resources, classes, small business and entrepreneurship classes and counseling service available.

Agency Name: Fayetteville Technical Community College
Address: 2201 Hull Road
Phone: 910 678-8400
Website: www.faytechcc.edu
Service(s) Offered: Provides resources, classes, small business and entrepreneurship classes and counseling service available.

Employment

Agency Name: Cumberland County NCWorks Career Center
Address: 414 Ray Avenue, Fayetteville NC 28301
Phone: 910 486-1010 or 323-3421
Email: ncworks.3500@nccommerce.com
Website: www.ncworks.gov
Service(s) Offered: The goal of the center is to meet the workforce needs of employers by connecting them with qualified job seekers. The job seekers may already have the skills the employer needs or can be trained to obtain the skills needed. Assists with resume writing, job seeking skills and training.

Agency Name: Army Community Service-Employment Readiness Program
Address: Soldier Support Center, Normandy Drive, 3rd Floor, Bldg. 4-2843 Ft. Bragg NC 28307
Phone: 910 396-2390 or 396-1425
Website: www.fortbraggmwr.com/erp.php
Service(s) Offered: Assists military spouses with employment information, resume writing, volunteer opportunities, job seeking skills, workshops, clothing for interviews or starting a new job.

Financial

Agency Name: Alms House
Address: 3909 Ellison Street, Hope Mills NC 28348

Phone: 910 425-0902
Service(s) Offered: Provides emergency food, clothing and limited financial assistance. Must be referred by CC DSS, a pastor or supporting church. Recipients must be southern Cumberland County residents only from zip codes 28348, 28306 and 28304.

Agency Name: Catholic Charities
Address: 726 Ramsey Street, Suites 10 & 11, Fayetteville, NC 28301
Phone: 910 424-2020
Website: Emergency Assistance Information www.dioceseofraleigh.org/how/social
Service(s) Offered: Family counseling, emergency food, marriage counseling, emergency assistance as needed. Financial assistance requires referral. Food pantry, children's clothing closet, tax preparation assistance and temporary financial assistance.

Food

Agency Name: Operation Blessing
Address: 1337 Ramsey Street, Fayetteville NC 28301
Phone: 910 483-1119
Service(s) Offered: Provides emergency funds for food, clothing, utility bills, rent, transportation, other immediate crisis needs. Works with area churches in providing assistance. Operates a crisis pregnancy center with free pregnancy tests and transitional housing/financial assistance. Food and clothing closet available on daily basis.

Agency Name: Operation Inasmuch
Address: 531 Hillsboro Street, Fayetteville NC 28301
Phone: 910 433-2161
Service(s) Offered: Serves breakfast daily to those in need and offers homeless assistance.

Agency Name: Salvation Army
Address: 220 East Russell Street, Fayetteville NC 28301
Phone: 910 483-8119
Service(s) Offered: Emergency services for food, clothing, utility bills, medical needs, transportation and financial assistance.

Home Health

Agency Name: Health Keepers
Address: 4155 Ferncreek Drive, Ste. 201, Fayetteville NC 28314
Phone: 910 860-4764
Service(s) Offered: Home health care services, skilled nursing care, wound care specialists, home health aide service, nutritional therapy, medical social workers, telephone care, IV therapy and hospice care.

Agency Name: Cape Fear Valley Home Care and Hospice
Address: 1830 Owen Drive, Ste. 203, Fayetteville, NC 28304
Phone: 910 609-6740
Service(s) Offered: Provides skilled nursing, home health aides, physical therapy, occupational, diet and speech therapy. Aids case management, medical, social work services and hospice program for terminally ill.

Legal Aid

Agency Name: Legal Aid of North Carolina – Fayetteville Office
Address: 327 Dick St, Suite 103, Fayetteville NC 28301
Phone: 910 483-0400 or 1-866-219-5262, Call for an appointment
Website: www.legalaidnc.org
Service(s) Offered: Provides free legal assistance to income-eligible individuals. Civil cases only: family law, consumer, social security matters, elderly law, public benefits; domestic-violence prevention program. Must live in Cumberland or Hoke County.

Agency Name: Staff Judge Advocate General, Office of Legal Assistance, XVIII Airborne Corps
Address: Bldg 4-2843, Soldier Support Center, 1st Floor, Wing D, Ft. Bragg NC 28307
Phone: 910 396-0396 or 396-6113
Service(s) Offered: Services for military members, dependents and NC retirees only. Provides advice and legal assistance such as wills, domestic relations, non-support, consumer protection, notarizations, taxes, bill of sale, power of attorney, contracts, immigration and naturalization, name changes, NCOER appeals and family law.

Local/County Government

Agency Name: Cumberland County Government
Address: Judge E. Maurice Braswell Courthouse
117 Dick Street, Fayetteville NC 28301
Phone: 910 678-2902
Website: www.co.cumberland.nc.us
Service(s) Offered: Register of Deeds-vital statistics copies for \$3 each (DD214, deeds of trust, birth certificates, etc.), court system and human resources.

Agency Name: City of Fayetteville – City Hall
Address: 433 Hay Street, Fayetteville NC 28301
Phone: 910 433-1329
Website: <http://cityoffayetteville.org>
Service(s) Offered: Public transportation, trash, community watch, police and related services.

Medical Care

Agency Name: Cumberland County Health Dept.
Address: 1235 Ramsey Street, Fayetteville NC 28301
Phone: 910 433-3600
Service(s) Offered: Offers low cost or free medical care to Cumberland County residents who meet requirements.

Agency Name: Cape Fear Valley Medical Center
Address: 1638 Owen Drive, Fayetteville NC 28301
Phone: 910 615-4000
Website: www.capefearvalley.com
Service(s) Offered: Provides acute-care, open-heart surgery, home health and hospice, cancer treatment, maternity services, emergency medicine, pediatric intensive care, wellness programs. Highsmith-Rainey Specialty Hospital provides long-term acute care as well as an urgent care facility. Cape Fear Valley Rehabilitation Center is a physical rehabilitation facility offering inpatient and outpatient care for brain- and spinal-cord injured, neurologically impaired patients, stroke patients and orthopedic patients. Behavioral Health Care is a comprehensive psychiatric hospital with inpatient services for adults and outpatient services for children, adolescents and adults.

Agency Name: The CARE Clinic
Address: 239 Robeson Street, Fayetteville NC 28301

Phone: 910 485-0111
Website: care @thecareclinic.org
Service(s) Offered: Offers free medical care. Must meet income requirements. Call for hours of operation.

Mental Health

Agency Name: Mental Health Center
Address: 1724 Roxie Avenue, Fayetteville NC 28304
Phone: 910 615-3333
Service(s) Offered: Individual, group or family counseling for children and adults. Services include sex offender evaluations, parenting evaluations, child sexual abuse evaluation, and court evaluations, pre-sentence diagnostics, personality testing, intelligence testing, neuropsychological screening, psychosocial rehabilitation programs, residential acute treatment as well as substance abuse treatment programs and 24-hour free helpline.

Agency Name: VA Medical Center
Address: 2300 Ramsey Street, Fayetteville NC 28301
Phone: 910 488-2120 OR 1-800-771-6106
Website: www.fayettevillenc.va.gov/contact
Service(s) Offered: Substance abuse, mental health (in-and-outpatient services), PTSD, medical care, emergency services, counseling, financial assistance, referral to state veterans nursing home, long-term care.

Agency Name: Cohen Veterans Network
Address: The Steven A. Cohen Military Family Clinic
Cape Fear Valley Health
3505 Village Drive, Fayetteville, NC 28304
Phone: 910 615-3737
Website: military.capefearvalley.com
cohenclinic@capefearvalley.com
Service(s) Offered: Low to no-cost high-quality behavioral healthcare services for veterans and their families.

Miscellaneous (Other Services)

Agency Name: AmeriCorps
Address: 20301 Mail Service Center, Raleigh NC 27699-0312
Phone: 1-800-820-4483 Email: volcommission@ncmail.net
Service(s) Offered: Recruits and provides community service

volunteers in the US in exchange for educational benefits. Full or part-time community service can be exchanged for educational awards in varying amounts. Must be HS graduate or GED, US citizen or permanent residents, age 17 and older.

Agency Name: Social Security Administration
Address: 145 Rowan Street, Fayetteville NC 28301
Phone: 1-866-964-6485
Service(s) Offered: Social Security disability, income and social security card.

Agency Name: Catholic Charities of the Diocese of Raleigh, Inc.
Address: Fayetteville Regional Office
726 Ramsey Street, Stes. 10 & 11, Fayetteville, NC 28303
Phone: 910-424-2020 ext. 26
Website: www.catholiccharities.dioceseofraleigh.org
Service(s) Offered: Community agency serving Latino audiences.

Agency Name: NCServes
Phone: 1-866-249-6656
Website: centralcarolina.americaserves.org
Service(s) Offered: NCServes Central Carolina is a branch of AmericaServes, America's first coordinated network of public, private and non-profit organizations working together to serve veterans and their families.

Rent/Utility/Housing

Agency Name: The Salvation Army
Address: 245 Alexander Street, Fayetteville NC 28301
Phone: 910 485-8026
Service(s) Offered: Emergency, transitional and permanent housing for men, women and families.

Agency Name: Cumberland Interfaith Hospitality Network Inc.
Address: 113 Stein Street, Fayetteville NC 28301
Phone: 910 826-2454
Service(s) Offered: Emergency, transitional and permanent housing for homeless families with children. Call for an appointment – CIHN is unable to accept walk-ins because they are working from a waiting list.

Agency Name: Fayetteville Metropolitan Housing Authority
Address: 1000 Ramsey Street, Fayetteville NC 28302
Phone: 910 483-3648

Service(s) Offered: Subsidized housing and Section 8 vouchers for low to moderate individuals and families.

Agency Name: Robin's Meadow Apartments
Address: 503 Old Wilmington Road, Fayetteville NC 28301
Phone: 910 321-6582
Service(s) Offered: Transitional housing for homeless families.

Agency Name: Center for Economic Empowerment & Development (CEED)
Address: 230 Hay Street, Fayetteville NC 28301
Phone: 910-323-3377
Service(s) Offered: Transitional and home ownership assistance, business loans, domestic violence, job search assistance.

Support Groups

Agency Name: Alzheimer Caregiver Support Group
Address: Cape Fear Valley Health Foundation, 101 Robeson Street, Ste. 106, Fayetteville, NC 28301
Phone: 910 615-1633
Service(s) Offered: Family support group. Speakers provide advice and support to families that have members with Alzheimer's disease. Information sharing. Call for meeting times and place. Third Tuesday at 2 pm.

Agency Name: Care Family Violence Center
Address: 1225 Ramsey Street, G3, Fayetteville NC 28301
Phone: 910 323-4187
Service(s) Offered: Provides emergency shelter and counseling to victims of domestic violence.

Transportation

Agency Name: FAST – Fayetteville Area System of Transit
Address: 455 Grove Street, Fayetteville NC 28301
Phone: 910 433-1743
Website: www.ridefast.net
Service(s) Offered: Operates 11 bus routes, 5:30a-10:30p. Transfer Center is located at 505 Franklin Street, Fayetteville. Covers over 75 roads, shopping centers and areas of interest.

Agency Name: Fayetteville Regional Airport
Address: 400 Airport Road, Suite 101, Fayetteville NC 28306
Phone: 910 433-1160

Website:

www.flyfay.com

Service(s) Offered:

Fayetteville Regional Airport (400 Airport Road, Suite 1, Fayetteville, NC 28306) is serviced by three main airlines: US Airways Express, with daily service to its Charlotte, NC hub; ASA, the Delta Connection, with daily service to its Atlanta hub; and American Eagle Airlines, with daily service to Dallas/Ft. Worth.